



Alva's Institute of Engineering & Technology

Shobhavana Campus, Mijar, Moodbidri, D.K - 574225


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Students Grievance Redressal Committee

Date: 03/06/2020

Report for the Academic Year 2019 -2020

- The institution has constituted the Students Grievance Redressal Committee for the academic year 2019-20 to handle grievances.
- An awareness program was organized by the Committee on 02/08/2019. Mrs. Nisha Kumari, Asst Prof. Dept. of Mathematics oriented the first year students about the mechanism of the Students grievance committee.
- The Grievance Redressal Committee convinces meetings periodically to discuss roles and responsibilities of GRC, discussion to set frequency of meetings and takes steps to redress the Grievance. All the grievances handled judiciary as per SOP.
- In the academic year 2019-20, 2 complaints were resolved namely Time schedule of IA test and Systems in CAED are not in working condition.
- Every grievance was solved within a reasonable period.


Dr. Peter Fernandes

(Principal)

PRINCIPAL

Alva's Institute of Engg. & Technology
Mijar, MOODBIDRI - 574 225, D.K

Report on Awareness Programme:

Date of Programme: 02/08/2019

Resource Person: Mrs. Nisha Kumari,

Asst Prof. Dept. of Mathematics, AIET, Mijar

To create awareness about Student Grievance Redressal Committee among students an awareness programme on "Grievance Redressal" was organized for first year students by the Student Grievance Redressal Committee. Mrs. Nisha Kumari, Asst Prof., Dept. of Mathematics, explained students about the importance of the committee and also guided students to approach the members of the committee in case of grievance or use the suggestion box provided in the campus. In her speech she also explained that the committee meetings conducted regularly to examine the grievances and necessary measures taken to resolve the same.



Sam



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