PROJECT REPORT "A STUDY CONDUCTED ON EMPLOYEES JOB SATISFACTION WITH THE SPECIAL REFERENCE TO OM HOSPITAL, RANIBENNUR"

Submitted By

PRIYANKA REVANKAR

USN: 4AL19MBA49

Submitted To



VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAUM

In partial fulfillment of the requirements for the award of the degree of

MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

INTERNAL GUIDE EXTERNAL GUIDE

MRS. PRIYA SEQUIERA MR. HARSHAVARDHAN

ASSISTANT PROFESSOR C.E.O, HR

DEPARTMENT OF MBA OM HOSPITAL

AIET, MIJAR RANIBENNUR



PG DEPARTMENT OF BUSINESS ADMINISTRATION **ALVAS INSTITUTE OF ENGINEERING AND TECHNOLOGY 2020-21**



OM HOSPITAL

MEDLERI ROAD, RANEBENNUR-581 115, Phone No: 08373-262608/09

Date: 05/04/2021

TO WHOMSOITMAY EVER CONCERN

Subject: Internship completion certificate for Ms. Priyanka Revankar

Dear Sir/Madam,

We hereby state on record that Ms.Priyanka Revankar has completed an Internship project in Om Hospital, from March 1st 2021 to 5th April 2021 and the location of Internship was Ranebennur.

During this period of Internship, Ms.Priyanka Revankar has successfully met the objectives of the Internship as set at the beginning of the Internship. We found that Ms.Priyanka Revankar hard working, focused and good Team worker.

We wish Ms. Priyanka Revankar all success in future Endeavors.

Thanking You

HR Manager

Harshavardhan (CEO)

Dr. Manoj P Sawkar Om Hospital Ranebennur.

Dr. Manoj P. Sawkar

M.B.B S.M.S.Orthe

Orthopaedic Surgeon

Reg. No. 55961



ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY

A Unit of Alva's Education Foundation (R)
(Affiliated to Visvesvaraya Technological University, Belagavi
Approved by AICTE, New Delhi & Recognised by Government of Karnataka)
Shobhavana Campus, Mijar, Moodbidri - 574 225, Mangalore, D.K., Karnataka State.
Phone: 08258-262724 (O), 262725 (P), Telefax:08258-262726

Email: principalaiet08@gmail.com, Web:www.aiet.org.in

AIET/MBAID/23

20 July 2021

CERTIFICATE

This is to certify that **PRIYANKA REVANAKAR** bearing USN **4AL19MBA49**, a bonafide student of PG Department of Business Administration of Alva's Institute of Engineering and Technology, Mijar, affiliated to Visvesvaraya Technological University, Belagavi. The project report titled "A STUDY CONDUCTED ON EMPLOYEE JOB SATISFACTION WITH SPECIAL REFERENCE TO OM HOSPITAL, RANIBENNUR" is prepared by her under the guidance of Mrs. Priya Sequeira, Assistant Professor, PG Department of Business Administration in partial fulfillment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belagavi, Karnataka.

Mrs. Priya Sequeira Internal Guide Dr. Claret Mendonca

Dr. Peter Fernandes Principal

Viva-Voce Examination

Date:

Signature of Internal Examiner Name & affiliation

Signature of External Examiner Name & affiliation

DECLARATION

I, PRIYANKA REVANKAR, hereby declare that the internship report entitled "A STUDY CONDUCTED ON EMPLOYEES JOB SATISFACTION WITH THE SPECIAL REFERENCE TO OM HOSPITAL, RANIBENNUR" prepared by me under the guidance of Mrs. Priya Sequiera, faculty of M.B.A Department, Alva's Institute of Engineering & Technology and external guide by to Mr. Harshavardhan, C.E.O of OM Hospital Ranibennur. I also declare that this Project work is towards the partial fulfillment of the university regulations for the award of the degree of Master of Business Administration by Visvesvaraya Technological University, Belgaum. I have undergone a summer project for Six weeks. I further declare that this project is based on the original study undertaken by me and has not been submitted for the award of any degree from any other university /institution.

Place: Mijar

Date: 13-07-2021

Signature of the student

ACKNOWLEDGEMENT

It's my honest duty to acknowledge all who have helped me to complete this project work. I couldn't complete project work if OM HOSPITAL RANIBENNUR, had not allowed me to do work on the topic I express a deep sense of gratitude Mr. Harshvardhan C.E.O of OM Hospital Ranibennur, who gave me the permission and support for my project.

I would like to express my sincere thanks to Dr. Claret Mendonca, the HOD MBA program for her direction and motivation and honorable principal of our college Dr. Peter Fernandes. My project work and this report would have been incomplete without the continuous direction and correction.

So, I should be very grateful to acknowledge my mentor Mrs. Priya Sequiera Assistant Professor, for guiding me through the project with his knowledge and supporting me at all hurdles.

I finally thank my family and friends for their constant support and guidance.

TABLE OF CONTENTS

Chapter No:	Particulars	Page #
1.	Introduction	1-13
2.	The conceptual background of the study and Literature review	14-21
3.	Research design	22-26
4.	Analysis and interpretation	27-47
5.	Findings, Suggestions, and Conclusion	48-51
6.	Bibliography	52
7.	Annexure	53-56

TABLES OF CONTENT

TABLE NO	TITLE OF THE TABLE	PAGE NO
4.1	Working experience	28
4.2	Satisfaction of employees in training and programme	29
4.3	Opportunities	30
4.4	Performance appraisal	31
4.5	Feedback of employees after work	32
4.6	Help from the superiors	33
4.7	Satisfaction about job	34
4.8	Freedom to express their views	35
4.9	Satisfaction level of salary	36
4.10	Relationship between superior and subordinates	37
4.11	Extracurricular activity	38
4.12	Advice and assistance after work	39
4.13	Satisfaction level of policies made by the hospital	40
4.14	Satisfaction about technology adopted	41
4.15	Satisfaction with safety measures	42
4.16	Satisfaction level of additional benefits	43
4.17	Proud to work	44
4.18	Opportunity for learning and growth	45
4.19	Work environment	46
4.20	Satisfaction about overall allowance	47

CHART OF CONTENT

CHART N	O TITLE OF THE CHART	PAGE NO
1.8	Organization structure	8
4.1	Working experience	28
4.2	Satisfaction of employees in training and programme	29
4.3	Opportunities	30
4.4	Performance appraisal	31
4.5	Feedback of employees after work	32
4.6	Help from the superiors	33
4.7	Satisfaction about job	34
4.8	Freedom to express their views	35
4.9	Satisfaction level of salary	36
4.10	Relationship between superior and subordinates	37
4.11	Extracurricular activity	38
4.12	Advice and assistance after work	39
4.13	Satisfaction level of policies made by the hospital	40
4.14	Satisfaction about technology adopted	41
4.15	Satisfaction with safety measures	42
4.16	Satisfaction level of additional benefits	43
4.17	Proud to work	44
4.18	Opportunity for learning and growth	45
4.19	Work environment	46

4.20	Satisfaction about overall allowance	47

EXECUTIVE SUMMERY

This is an attempt to know how the theories can be applied to practical situations. As an MBA student of Alva's institute of engineering and technology, it is a part of the study for everyone to undergo a project on an interesting topic at some good organization. So, for this purpose, I got the opportunity of completing my project in "OM HOSPITAL RANIBENNUR" upon the topic "A STUDY CONDUCTED ON EMPLOYEES JOB SATISFACTION". This report is divided into five chapters. The first chapter deals with the introduction about the internship, industry profile, and company profile. The second chapter is about the conceptual background and literature review of the topic. The third chapter is about the research design, i.e., the Statement of the problem, need for the study, objectives, and scope of the study, research methodology, limitations, and chapter scheme of the report. The fourth chapter deals with the analysis and interpretation of the data collected from the company with relevant tables and graphs. The fifth chapter is about the summary of findings, suggestions & conclusion about the project study. In the end, the report also consists of Bibliography and Annexures.