A STUDY ON TRAINING AND DEVELOPMENT AND IT'S IMPACT ON

EMPLOYEES IN THE ORGANIZATION WITH REFERENCE TO BIG BASKET

Submitted By

GELINTA THERES

4AL19MBA18

Submitted To



VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAUM

In partial fulfilment of the requirements for the award of the degree of

MASTER OF BUSINESS ASMINISTRATION

Under the guidance of

INTERNAL GUIDE

Mr. Neeraj S Rai

Asst. Professor

Business Administration

AIET, Moodbidri.

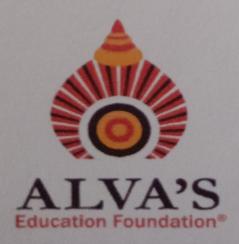
EXTERNAL GUIDE

Mr. Srikanth

HR Executive

Big Basket

Bangalore



DEPARTMENT OF BUSINESS ADMINISTRATION
ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY
JULY 2021

INNOVATIVE RETAIL CONCEPTS PVT. LTD.

No.214, D.R. Muni Reddy Industrial Estate, Doddanekkundi Industrial Area, Doddanekkundi, Mahadevapura Post., Bengaluru, Karntaka - 560 047. CIN: U74130KA2010PTC052192

bigbasket.com



TO WHOM SO EVER IT MAY CONCERN

This is to certify that GELINTA THERES With the USN NO. 4AL19MBA18 studying 2nd year MBA in Alva's Institute of Engineering and Technology, Moodbidri, has successfully completed the project work "Study on TRAINING & DEVELOPMENT AND IT'S IMPACT ON EMPLOYEES IN THE ORGANIZATION" from 22/02/2021 to 03/04/2021 at Innovative retail concepts PVT LTD (Big Basket) under the guidance of Mr. SRIKANTH HR Executive.

We found her sincere in her efforts to study and learn various aspects related to her project work.

We wish her success in her future endeavors.

Authofized signature.

HR Regional Manager.





ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY

A Unit of Alva's Education Foundation (R) Approved by AICTE, New Delhi & Recognised by Government of Karnataka) Shobhavana Campus, Mijar, Moodbidri - 574 225, Mangalore, D.K., Karnataka State Phone: 08258-262724 (O), 262725 (P), Telefax 08258-262726 Email principalaiet08@gmail.com. Web www.aiet.org.in

AIET/MBAID/47

22 July 2021

CERTIFICATE

This is to certify that GELINTA THERES bearing USN 4AL19MBA18, is a bonafide student of PG Department of Business Administration of Alva's Institute of Engineering and Technology, Mijar, affiliated to Visvesvaraya Technological University, Belagavi. The project report titled "A STUDY ON TRAINING AND DEVELOPMENT AND IT'S IMPACT ON EMPLOYEES IN THE ORGANIZATION WITH REFERENCE TO BIGBASKET, BANGALORE" is prepared by her under the guidance of Mr. Neeraj S Rai, Assistant Professor, PG Department of Business Administration in partial fulfillment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belagavi, Karnataka.

NeepisRail Mr. Neeraj S Rai Internal Guide

Principal

Dept. of Business Administration PRINCIPAL Alva's Institute of Engg. & Technology, Mijar, MOODEJDRI - 574 225, D.K. MIJAR - 574 225

Viva-Voce Examination

Date:

Signature of Internal Examiner Name & affiliation

Signature of External Examiner Name & affiliation

DECLARATION

I, GELINTA THERES, hereby declare that the Project report entitled "A STUDY ON TRAINING AND DEVELOPMENT AND IT'S IMPACT ON EMPLOYEES IN THE ORGANIZATION WITH REFERENCE TO BIGBASKET BANGALORE" prepared by me under the guidance of Mr. Neeraj S Rai, Assistant professor, PG Department of Business Administration, Alva's Institute of Engineering and Technology and external assistance by Mr. Srikanth, HR Executive, Big Basket. I also declare that this Project work is towards the partial fulfilment of the university

Regulations for the award of degree of Master of Business Administration by Visvesvaraya Technological University, Belgaum. I have undergone a summer project for a period of Six weeks. I further declare that this Project is based on the original study undertaken by me and has not been submitted for the award of any degree/diploma from any other University / Institution.

Place: Mifax
Date: 22-7-2021

Cre lotte Oute

Signature of the Student

AKNOWLEDGEMENT

It is a matter of great pleasure for me in submitting the project report on Training and Development and its impact on employees in the organization. For the fulfilment of the requirement of my course from VTU University. I am thankful to and owe a deep dept gratitude to all those who helped me in preparing my report. Words seem to be insufficient to express my sincere thanks to Mr. Neeraj S Rai assistant professor for his proper and precious guidance, constructive criticism, untiring efforts and giant encouragement during the entire course of the study due to which my efforts had been rewarded.

I would also like to thank Big Basket HR Executive Mr. Srikanth and all Employees, who gave me an opportunity to learn something new recurring acknowledgement of what is working in our lives that can help us not only to survive but surmount our difficulties.

I express my sincere thanks to whole Big Basket for giving me all the facilities during my project and helping me during my whole project period. I want to thank all who have supported me and gave their timely guidance during my project.

My thanks to Dr. Peter Fernandes, Principal of Alva's Institute of Engineering and Technology for his whole hearted support in all our endeavours.

I sincerely thank Dr. Claret Mendonca, Head, PG Department of Business Administration for all her support and encouragement to do a meaningful study.

I express my genuine thanks to all the teaching faculties and the support staff of the PG department of Business Administration, Alva's Institute of Engineering and Technology, Mijar, Moodbidri.

Date: 22/07/2021

Gelinta Theres

Place: Mijar

4AL19MBA18

TABLE OF CONTENTS

CONTENTS	PAGE NO	
Introduction	1-13	
Conceptual Background and Literature Review	14-21	
Research Design	22-27	
Data Analysis and Interpretation	28-57	
Finding Suggestions and Conclusion	58-61	
Bibliography	62	
Annexure	63-68	
	Introduction Conceptual Background and Literature Review Research Design Data Analysis and Interpretation Finding Suggestions and Conclusion Bibliography	

LIST OF TABLES

TABLE NO	DESCRIPTION	PAGE NO
4.1	Shows age wise classification of employees	29
4.2	Shows gender wise classification of employees	30
4.3	Shows marital status classification of employees	31
4.4	Shows how employees are working in the organizations	32
4.5	Shows employees improvement of performance through training	33
4.6	Shows whether training programs in waste of time for employees	34
4.7	Shows training program equip the employees to work effectively	35
4.8	Shows training enables employees to be more productive in their works	36
4.9	Shows training method focus on developing team work and leadership skills in employees	37
4.10	Shows what kind of training methods the employees are preferring	38
4.11	Shows training helps to increase the motivation level of employees	39
4.12	Shows training helps in acquiring new skills	40
4.13	Shows helps in developing positive attitude towards works	41
4.14	Shows training improves personal growth and development in employees	42
4.15	Shows organization considers taking as a part of organizational strategy	43

4.16	Shows what kind of training methods does organization provides to train the employees	44
4.17	Shows training programs as well planned and execute in the organization	45
4.18	Shows often the training and development programs are conducted in the organization	46
4.19	Shows training and developmental activities helps the organization to maintain employee retention rate	47
4.20	Shows training program helped to increase the productivity of both quality and quantity	48
4.21	Shows training and development programs should be compulsory for the employees	49
4.22	Shows the effectiveness of training programs	50
4.23	Shows training programs are helpful in long term skill development	51
4.24	Shows training helps in performing job more enthusiastically	52
4.25	Shows training helps to do the job with more commitment	53
4.26	Shows training and development programs increase the efficiency in employees	54
4.27	Shows the problems faced by the organization in conducting training and development programs	55
4.28	Shows to whom the training and development programs is given more in organization	56
4.29	Shows training helps in reducing absenteeism	57

LIST OF GRAPHS/FIGURE

GRAPH NO	DESCRIPTION	PAGE NO
4.1	Shows age wise classification of employees	29
4.2	Shows gender wise classification of employees	30
4.3	Shows marital status classification of employees	31
4.4	Shows how employees are working in the organizations	32
4.5	Shows employees improvement of performance through training	33
4.6	Shows whether training programs in waste of time for employees	34
4.7	Shows training program equip the employees to work effectively	35
4.8	Shows training enables employees to be more productive in their works	36
4.9	Shows training method focus on developing team work and leadership skills in employees	37
4.10	Shows what kind of training methods the employees are preferring	38
4.11	Shows training helps to increase the motivation level of employees	39
4.12	Shows training helps in acquiring new skills	40
4.13	Shows helps in developing positive attitude towards works	41
4.14	Shows training improves personal growth and development in employees	42
4.15	Shows organization considers taking as a part of organizational strategy	43

116	[CL Luli C Luli Luli	44
4.16	Shows what kind of training methods does organization provides to train the employees	
4.17	Shows training programs as well planned and execute in the organization	45
4.18	Shows often the training and development programs are conducted in the organization	46
4.19	Shows training and developmental activities helps the organization to maintain employee retention rate	47
4.20	Shows training program helped to increase the productivity of both quality and quantity	48
4.21	Shows training and development programs should be compulsory for the employees	49
4.22	Shows the effectiveness of training programs	50
4.23	Shows training programs are helpful in long term skill development	51
4.24	Shows training helps in performing job more enthusiastically	52
4.25	Shows training helps to do the job with more commitment	53
4.26	Shows training and development programs increase the efficiency in employees	54
4.27	Shows the problems faced by the organization in conducting training and development programs	55
4.28	Shows to whom the training and development programs is given more in organization	56
4.29	Shows training helps in reducing absenteeism	57

EXECUTIVE SUMMARY

Training has gotten one of the fundamental capacities in many associations, as preparing prompts unrivalled execution in a similar field and is a significant piece of human asset division as it altogether affects the accomplishment of an association through improving worker execution just as, hierarchical execution. It is urgent for firms to utilize fitting preparing plan and conveyance style to upgrade worker execution. To accomplish viable preparing results, associations ought to distinguish a preparation plan that is as per the requirements of its workers. The study topic is "A study on Training and development and its impact on employees in the organization"

Powerful preparing programs assist an association with expanding worker yield and upgrade genuine execution. Workers with successful preparing will have better freedoms to gain all the newer information and abilities, just as skill. Subsequently, they will be abler to perform assignments adequately and with better quality. What preparing does is to address a real issue which happened during execution of an errand. Preparing and improvement are utilized to build representative execution and usefulness. The primary point of this investigation is to examine a few preparing techniques which can be utilized to expand representative execution, a correlation between different strategies is given which prompts a few proposals to upgrade worker execution just as work on their abilities and information to add to improving hierarchical execution.

This report is partitioned into five sections. The primary section of this examination manages presentation that presents the business profile and friends profile, to comprehend the association on which the investigation is continued. The second section of the examination manages hypothetical idea and writing survey on worker commitment and representative maintenance. The third part manages research plan concerning the examination. The fourth part of the investigation is about examination and translation. The fifth section of the investigation is about the discoveries, end and ideas of the information.