# A PROJECT WORK ON

# EMPLOYEE ENGAGEMENT WITH REFERENCE TO MANIPAL TECHNOLOGIES

**SUBMITTED BY** 

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SUBMITTED TO



# VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELAGAVI

In the partial fulfillment of the requirements for the award of the degree of

# MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

## **INTERN GUIDE**

ABHIJEETH BEKALKAR ASSISTANT PROFESSOR AIET, MIJAR

## **EXTERNAL GUIDE**

VIDYA SHENOY
HR MANAGER
MANIPAL TECHNOLOGIES
MANIPAL



## DEPARTMENT OF MASTER OF BUSINESS ADMINISTRATION

ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY

Shobhavana Campus, Mijar, Moodbidri

2018 - 2020



MTL/HRTA/1920/163 15th February, 2020

To Whomsoever It May Concern

Subject: Internship Completion certificate for Ms. Rajeshwari V.S

#### Dear Sir/Madam

We hereby state on record that Ms. Rajeshwari V.S has completed Internship in our Human Resource Department of Manipal Technologies Limited from 7th January, 2020 to 15th February, 2020 and the location of her internship was Manipal.

During this period of internship, she has successfully met the objectives of the Training as set at the beginning of the Training. We found her hard working and resourceful.

We wish Ms. Rajeshwari V.S all success in her future endeavors.

Thanking you Yours Sincerely

Manager AR

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# ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY

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#### CERTIFICATE

This is to certify that Rajeshwari V S bearing USN 4AL18MBA55, is a bonafide student of PG Department of Business Administration of Alva's Institute of Engineering and Technology, Mijar, affiliated to Visvesvaraya Technological University, Belgavi. The project report on "A Study on Employee Engagement with reference to Manipal Technologies" is prepared by her under the guidance of Mr. Abhijeeth Bekalkar, Asst.Professor, PG Department of Business Administration in partial fulfillment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belagavi, Karnataka.

Mr. Abhijeeth Bekalkar Signature of Internal Guide Dr. Claret Mendonca Signature of HOD

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Dr. Peter Fernandes Signature of Principal

Alva's Institute of Engg. & Technology, Mijar, MOODBIDRI - 574 225, D.K.

# **DECLARATION**

I Rajeshwari VS, hereby declare that the project report entitled "Employee Engagement with reference to Manipal Technologies" prepared by me under the guidance of Prof. Abhijeeth Bekalkar, faculty of MBA Department, Alva's Institute of Engineering and Technology and external assistance by Mrs. Vidya Shenoy, HR manager Manipal Technologies. I also declare that this project work is towards the partial fulfillment of the university.

Regulation for the award of degree of Master of Business Administration by Visvesvaraya Technological University, Belgaum. I have undergone a summer project for a period of six weeks. I further declare that this project is based on the original study undertaken by me and has not been submitted for the award of any degree from any other university/institution.

Rajeshwari V.S.

Signature of the Student

Place: Moodbidri Date: 04 July 2020

# ACKNOWLEDGMENT

First and foremost I wish my sincere gratitude towards all those who have been helpful to me in getting this mighty task to a successful end.

I Acknowledge my fullest gratitude to my faculty guide Prof. Abhijeeth Bakalkar, Department of Business Administration, for his regular supervision and valuable suggestions. I would like to thank Mrs. Vidya Shenoy, Manipal Technologies Limited, for helping me to complete my project in an esteemed organization.

It's my privilege to thank our principal Dr. Peter Fernandes for giving me the opportunity to take up this project. My profound gratitude to all the faculty members of the Department of Business Administration, Alva's Institute of Engineering and Technology, Mijar, Moodbidri.

# TABLE OF CONTENTS

CHAPTER NO	CONTEXT	PAGE NO
1	INTRODUCTION, INDUSTRY PROFILE AND COMPANY PROFILE	1-17
	History	4
	Vision and Mission	4
	Quality Policy	4-5
	Promoters	5
	Products/ Service profile area of operation	6-7
	Infrastructure facilities	7-8
	Competitor's Information	8
	SWOT Analysis	8-9
	Future growth and prospects	9
	Financial Statements	10-17
2	CONCEPTUAL BACKGROUND AND LITERATURE REVIEW	18-32
	Theoretical Background of the Study	19-29
	Literature Review with research gap	30-32
3	RESEARCH DESIGN	33-35
	Statement of the problem	34
	Need for the Study	34
	Objectives	34
	Scope of the Study	34
	Research Methodology	34-35
	Hypothesis	35
	Limitations	35
4	DATA ANALYSIS AND INTERPRETATION	36-61
5	FINDINGS, CONCLUSION AND SUGGESTIONS	62-66
	BIBLOGRAPHY	67-69
	ANNEXURE	70-72

# LIST OF TABLES

TABLE NO	CONTEXT	PAGE NO
1.1	Promoters of the company	5
1.2	Financial Statements 2017-18 and 2018-19	10
1.3	Current ratio of 2017-18 and 2018-19	11
1.4	Quick ratio of 2017-18 and 2018-19	12
1.5	Debt to Equity ratio of 2017-18 and 2018-19	13
1.6	Debt to Asset ratio of 2017-18 and 2018-19	14
1.7	Debt to Total Capital ratio of 2017-18 and 2018-19	15
1.8	Fixed Assets Turnover ratio of 2017-18 and 2018-19	15
1.9	Net Profit ratio of 2017-18 and 2018-19	16
4.1	Showing whether respondents, get opportunity to do their best everyday	37
4.2	Showing whether respondents receive recognition/ praise for doing work	38
4.3	Showing whether superior or someone at work cares me as a person	39
4.4	Showing whether someone at work encouraged/appreciates my development	40
4.5	Showing whether respondents opinions seems to count	41
4.6	Showing whether mission/ purpose feels my job is important	42
4.7	Showing whether employees are committed in doing quality of work	43
4.8	Showing whether colleagues talk to me about my progress	44
4.9	Showing whether respondents opportunities at work to learn and growth in career	45
4.10	Showing whether respondents, receive information what is communicated at time of work	46
4.11	Showing whether respondents, satisfied with the job	47

4.12	Showing whether benefits offered are fair and reasonable	48
4.13	Showing whether employees are cooperative and pleasant at work	49
4.14	Showing whether job promotion is fair and objective	50
4.15	Showing whether respondents, feel enthusiastic about work	51
4.16	Showing whether supervisor helps to know what is expected from me and guide me in that manner	52
4.17	Showing whether respondents, feel proud of work	53
4.18	Showing whether respondents, work with full focus	54
4.19	Showing whether respondents. value for the work	55
4.20	Showing whether respondents, involved in the work	56
4.21	Showing whether respondents feel tired after work	57
4.22	Showing whether employees take initiative to help others in need	58
4.23	Showing whether respondents recommend organization as a good place to work	59
4.24	Showing whether employees in organization willing to except change	60
4.25	Showing whether respondents, opportunity to get similar job in other organization, I would stay with present company	61

# LIST OF CHARTS/GRAPHS

CHARTS/ GRAPHS/ FIGURES	CONTEXT	PAGE NO
1.1	Organization Structure of Manipal Technologies	3
1.2	Current ratio of 2017-18 and 2018-19	11
1.3	Quick ratio of 2017-18 and 2018-19	12
1.4	Debt to equity ratio of 2017-18 and 2018-19	13
1.5	Debt to assets ratio of 2017-18 and 2018-19	14
1.6	Debt to total capital ratio of 2017-18 and 2018-19	15
1.7	Fixed assets turnover ratio of 2017-18 and 2018-19	16
1.8	Net profit ratio of 2017-18 and 2018-19	16
2.1	Types of people in organization	21
2.2	Kahn's analytic framework of engagement	22
2.3	Ten C's of employee engagement	23
2.4	Factor influencing employee engagement	27
4.1	Graph showing, opportunity to do best everyday	37
4.2	Graph showing, receiving recognition/ praise for work	38
4.3	Graph showing, care as a person at work	39
4.4	Graph showing, encourages my development	40
4.5	Graph showing, opinion seems to count	41
4.6	Graph showing, mission/ purpose feels job is important	42
4.7	Graph showing, employees are committed to do quality work	43
4.8	Graph showing, employees communicate about progress	44

4.9	Graph showing, opportunities to learn and grow	45
4.10	Graph showing, receive information given to me at work	46
4.11	Graph showing, satisfied with the job	47
4.12	Graph showing, benefits offered are fair and reasonable	48
4.13	Graph showing, employees are cooperative and pleasant at work	49
4.14	Graph showing, job promotion is fair and objective	50
4.15	Graph showing, enthusiastic about work	51
4.16	Graph showing, supervisor helps me to know what is expected from me, guide me in that manner	52
4.17	Graph showing, proud of my work	53
4.18	Graph showing, work with full focus	54
4.19	Graph showing, value for the work	55
4.20	Graph showing, involvement in work	56
4.21	Graph showing, after work I feel tired	57
4.22	Graph showing, initiative to help others in need	58
4.23	Graph showing, recommend organization good place to work	59
4.24	Graph showing, employees willing to except change	60
4.25	Graph showing, opportunities to get similar job in the organization, would stay with present company	61

## **EXECUTIVE SUMMARY**

This report describes the 6 weeks mandatory internship conducted by the student at Manipal Technologies Limited. The reason behind choosing this project is that: Nowadays Employee engagement plays an important role in the organization. It contributes to a good working environment where people are productive, ethical and accountable. This report focuses on how employee can be engaged at the workplace and how the company takes step to keep the employee engaged.

Most organization today realize that a 'satisfied' employee is not necessarily 'the best' employee in terms of loyalty and productivity. It is only an 'engaged employee' who is intellectually and emotionally bond with the organization, feels passionate about the goals of organization and are committed towards its values.

The research gave aid in understanding the area of relationship between employee engagement and retention level and how it interplay between individual differences and engagement level in the organization.

The report also includes a survey (questionnaire) comprising of multiple choice options which covers the feedback of 50 respondents. It is indicated in the pictorial representation in the form of pie charts and comparative means have been used to analyzed and interpret the data using convenient sampling method.

Employee engagement directly reflects how employees feel about their relationship with the boss. Also, if the supervisors are not super engaged, their negative attitude towards the work will flow down to the energy levels of the employee hampering their performance, and pushing forward not-engaged behaviors. Therefore, to have engaged employees you need super engaged supervisors. The regular feedback is also the key to engage employees and improve their motivation and morale.