

A Project Report on
“A STUDY ON EMPLOYEE ENGAGEMENT AND JOB SATISFACTION AT AHEPRA
HEALTH CARE LTD.”

Submitted by
SHETTY DIKSHA DAYANAND
4AL17MBA31

Submitted to



VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAUM

In partial fulfillment of the requirements for the award of the degree of

MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

EXTERNAL GUIDE

Mr. Rituraj Sharma

HR manager

Ahepra health care ltd

Gujarat

INTERNAL GUIDE

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ALVA'S INSTITUTE OF ENGINEERING & TECHNOLOGY

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APRIL 2019

Date : 16/02/2019

CERTIFICATE

This is to certify that **Ms. SHETTY DIKSHA DAYANAND**, under Register No_4AL17MBA31 ,a student of MBA at ALVAS INSTITUTE OF ENGINEERING AND TECHNOLOGY has completed her project titled on “**A STUDY ON EMPLOYEE ENGAGEMENT AND JOB SATISFACTION AT AHEPRA HEALTHCARE LTD. ANKLESHWER, GUJARAT**”

This is partial fulfillment for the award of Master’s Degree in Business Administration. It is a bonafide record of the work carried by her in our office from 3rd January 2019 to 16th february 2019

During the course of the project we found her to be hard working with good character and conduct.

Ahepra Healthcare Ltd.



Rituraj Sharma
HR-Manager



- AHEPRA HEALTHCARE LIMITED (Formerly known as Ahepra Healthcare Services Ltd) CIN : U24100MH1995PLC084449
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Certificate

This is to certify that **Ms. SHETTY DIKSHA DAYANAND** bearing **USN 4AL17MBA31** is a bonafide student of Master of Business Administration course of the Institute (2017-19) affiliated to Visvesvaraya Technological University, Belagavi.

The project report on "**A STUDY ON EMPLOYEE ENGAGEMENT AND JOB SATISFACTION AT AHEPRA HEALTH CARE LTD, GUJARAT**" is prepared by her under the guidance of **Prof.Yogesh Dixit**, Assistant Professor, Department of Business Administration, in partial fulfillment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belagavi, Karnataka.

Prof.Yogesh Dixit
Internal Guide

10/04/19

Dr. R.Wranton Perez
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EXECUTIVE SUMMARY

The project entitled “A study on employee engagement and job satisfaction at Ahepra Health care ltd.”” includes automotive industry profile, company profile, product and services, SWOT Analysis, Infrastructure facilities, research methodology, theoretical background, Literature review, Analysis and interpretation, findings and suggestions.

Employee engagement is the level of commitment and involvement an employee has towards their organization and its values. As engaged employee is aware of business context, and works with colleagues. It is a positive attitude held by the employee towards the organization and its values.

Employee engagement is a key construct that much be understood by any organization, because it is one of the key parameters that can promote the growth of the organization. While engaged employee help in increasing the organization’s productivity consequently leading to increased customer satisfaction, disengaged employees on the other hand cause low productivity levels and increase. Low employee engagement level is a key cause for increasing attrition rates. The focus of this study at Ahepra Ltd assess that the engagement level of employee in job satisfaction, recruitment etc. The result indicates that the overall level of employee engagement is moderate. Awareness about what is expected at work, knowledge to do one’s job well and opportunity to perform better at work have been identified as the key.