### A Project Report on

# "A STUDY ON DIGITAL MARKETING AND ITS IMPACT ON BRAND AWARENESS WITH REFERENCE TO MEDOPHARM, MALUR"

BY

Mr. MUNIRAJU M

**USN: 4AL17MBA19** 

Submitted to



## VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAUM

In partial fulfilment of the requirements for the award of the degree of

### MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

INTERNAL GUIDE EXTERNAL GUIDE

Prof.Johnson FERNANDES Mr. VINOD

Assistant Professor HR MANAGER

AIET, Mijar MEDAPHARM Malur.



Department of Business Administration

Alva's Institute of Engineering and Technology

Shobhavana Campus, Mijar, Moodbidri

May 2019

# medopharm

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#### CERTIFICATE

#### TO WHOM SO EVER IT MAY CONCERN

This is to certify that Mr. Muniraju M USN No: - 4AL17MBA19 Student from Alva's Institute Of Engineering and Technology Mangalore has undergone Project Work in our Organization from: - 03-01-2019 to 16-02-2019.

He has done his Project with respect to a study on "Digital Marketing and Its Impact on Brand Awarness" at MALUR.

During his Project period, He was found to be hard Working, Sincere.

We wish him all the best.

For MEDOPHARM

Authorized Signatory

# ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY

A Unit of Alva's Education Foundation (R)

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# Certificate

This is to certify that Mr. MUNIRAJU M bearing USN 4AL17MBA19 is a bonafide student of Master of Business Administration program(2017-19) of the Institute affiliated to Visvesvaraya Technological University, Belagavi.

The project titled "A STUDY ON DIGITAL MARKETING AND ITS IMPACT ON BRAND AWARENESS WITH REFERENCE TO MEDOPHARM" is prepared by him under the guidance of Prof. Johnson Fernandes, Assistant Professor, Department of Business Administration, in partial fulfillment of the requirements for the award of the degree of Master of Business Administration by Visvesvaraya Technological University, Belagavi, Karnataka.

Prof. Johnson Fernandes Internal Guide Dr. R.Wranton Perez HOD, MBA

Dr. Peter Fernandes

Principal PRINCIPAL

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#### **EXECUTIVE SUMMARY**

This project is based on the study on "A STUDY ON DIGITAL MARKETING AND ITS IMPACT ON BRAND AWARENESS WITH REFERENCE TO MEDOPHARM, MALUR". This study very much helpful to the researcher to know the Customer satisfaction of the firm. Here the objectives of the study included; to understand the current existing practice of Customer satisfaction towards Medopharm Malur. To study the significance of Digital Marketing and its impact on brand awareness at Medopharm Malur. To find the effectiveness of clients satisfaction followed by Medopharm Malur.

This study mainly divided in into five chapters. The initial chapter gives the Introduction, introduction about the internship, topic chosen for the study, and objectives of the study, need for the study, scope of the study, methodology adopted literature review as well as limitations of the study. The first chapter gives a clear history of industrial profile as well as company profile, promoters, vision, mission and quality policy, products profile, areas of operation, competitor's information, future growth and prospects.

The third chapter includes theoretical background of the study, The fourth chapter includes the data analysis and the interpretation where analysis is done The fifth chapter provides findings, suggestions, and conclusion. At last bibliography and questionnaire are appended in this report.