

Internship Report on
A STUDY ON WELFARE MEASURES AND EMPLOYEE SATISFACTION, AT
MANIPAL NETECH, MANIPAL

Submitted By

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4LV15MBA08

Submitted to



VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAUM

In partial fulfillment of the requirements for the award of the degree of

MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

INTERNAL GUIDE

GURUDATT SOMAYAJI

Faculty

MBA Department

AIET, Mijar.

EXTERNAL GUIDE

Mr. S. ALEXANDER

Managing Director

Manipal Nitech, Manipal.



Department of MBA

Alva's Institute of Engineering and Technology

Shobhavana campus, Mijar, Moodbidri, DK

2015-2017



MANIPAL NETECH

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TO WHOM SOEVER IT MAY CONCERN

This is to certify that **Miss Priyanka Basappa Takkannavar**, bearing a Reg.No 4LV15MBA08 student of **Alva's Institute of Engineering and Technology, Mijar, Moodbidri** has attended the Project work in our organization on the topic "**WELFARE MEASURES AND EMPLOYEE SATISFACTION**" for the practical purpose with reference of Manipal Netech Manipal, from 02-01-2017 to 10-03-2017.

During the course of project work she has taken keen interest and acquired adequate knowledge about the welfare measures and employee satisfaction.

Her conduct and character were found to be good during the project work.

The Management wishes her a very success and a bright future in her academic career.

For **MANIPAL NETECH**

Partner,



ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY

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Date: 15 May 2017

CERTIFICATE

This is to certify that **Ms. Priyanka Basappa Takkannavar** bearing USN 4LV15MBA08, is a bonafide student of Master of Business Administration course of the Alva's Institute of Engineering and Technology (2015-2017), affiliated to Visvesvaraya Technology University, Belgaum. Internship report on "A Study on Welfare measures and employee satisfaction" is prepared by her under the guidance of **Prof. Gurudatt Somayaji**, in partial fulfillment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belgaum Karnataka.


Prof. Gurudatt Somayaji

Project Guide


Prof. P. Ramakrishna Chadaga

Dean -MBA


Dr. Peter Fernandes

Principal

DECLARATION

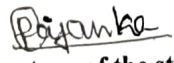
I, **Priyanka Basappa Takkannavar**, hereby declare that the internship report entitled "**A Study on Welfare Measures and Employee Satisfaction with reference to Manipal Netch, Manipal,**" prepared by me under the guidance of **Prof. Gurudatt Somayaji**, faculty of MBA Department, Alva's Institute of Engineering and Technology and External guidance by **Mr. S. Alexander, Managing Director, Manipal Netch, Manipal.**

I also declare that this internship work is towards the partial fulfillment of the University regulations for the award of degree of Master of Business Administration by Visvesvaraya Technological University, Belgaum.

I have undergone a summer project for a period of Ten weeks. I further declare that this project is based on the original study undertaken by me and has not been submitted for the award of any degree/diploma from any other University/Institution.

Place: **Mijar**

Date: **15-05-2017**


Signature of the student

ACKNOWLEDGEMENT

Completion of task in an efficient and effective way within the period of given time, the assistance and hard work of many people are complementary. There is a pleasure to acknowledge to those many people whose timely support went a long way in the completion of project report.

Firstly I thank almighty God for showering his blessing and keeping me in good health throughout the tenure of the project.

I am extremely grateful to my research guide **Prof. Gurudatt Somayaji**, MBA Department, for his regular supervision and valuable suggestions.

I am thankful to **Mr. S. Alexander**, Managing director, Manipal Netech, Manipal, for granting permission and providing requisite information regarding the project.

It's my privilege to thank our principal **Dr. Peter Fernandes** for giving me the opportunity to take up this project. At the outset I would like to acknowledge my gratitude

to **Prof. Ramakrishna Chadaga**, Dean of Department of Business Administration. My profound gratitude to all the faculty members of the department of Business Administration, Alva's Institute of Engineering and Technology, Mijar, Moodbidri.

Finally there are heart full of thanks to my parents and family members for the continual encouragement and blessings and also my friends for their support to finish my project successfully.

(Priyanka Basappa Takkannavar)

USN: 4LV15MBA08

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EXECUTIVE SUMMARY

A project report titled "**A Study on Welfare measures and Employee Satisfaction at Manipal Netech, Manipal**". This study main purpose is to know employee satisfaction by welfare measures in the organisation. The primary information was obtained by questionnaire which consists of open end questions and close end questions and company's records are used as a source of secondary data. This study used the simple analytical methods like bar charts, pie charts, etc., are used to analyse the data collected.

The organization try to provide all services which will help both employees and the company. Not only for satisfaction but try to improve the ability of the both employees and the company. If the abilities of the employees and the organization improve than they can face competition easily.

From the study it was found that Welfare Measures are provided by the Organisation is effectively satisfied their employees. In this study, methods were used that Welfare Measures are provided by the organisation are good, Reliability, Responsiveness, Assurance, Empathy, Tangibles based on these dimensions questionnaires are prepared. In the analyses it is found that employees are well satisfied by these measures and that leads to retain the employees in the organisation for future.