Internship Report on

"A STUDY ON JOB SATISFICATION AND ITS IMPACT ON EMPLOYEE PERFORMANCE" with special reference to Eastern Condiments Adimaly





Submitted By

Mr.Arun George Mathew

USN: 4AL15MBA04

Submitted to

VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAUM

In partial fulfilment of the requirements for the award of the degree of

MASTER OF BUSSINESS ADMINISTRATION

Under the guidance of

INTERNAL GUIDE
Prof.Johnson Fernandes
Department of MBA.
A.I.E.T, Mijar, Moodbidri.
Adimaly

EXTERNAL GUIDE
Ms. Lekha
HR Assistant manager
Eastern Condiments,



Department of MBA
Alva's Institute of Engineering and Technology
Shobhavana campus, Mijar, Moodbidri
2015-2017



ECPL/Proj/17 March 9, 2017

CERTIFICATE

This is certify that Mr. Arun George Mathew (USN - 4AL15MBA04), MBA student of Alva's Institute of Engineering and Technology, Mangalore had conducted a project work titled " A study of Job Satisfaction and its impact on employee performance with special reference to Eastern Condiments (P) Ltd., Adimali from 2nd January 2017 to 10th March 2017 and submitted his report.



Asst Me der HR & Admin





P.B. No: 15, EASTERN VALLEY, ADIMALI - 685 561, KERALA, INDIA. Phone: 91-04864-22206, 222050, Fax: 04864-222662 GRAMS: EASTERN

CIN No.U15499KL1989PTC005449





ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY

A Unit of Alva's Education Foundation (R)

(Affiliated to Visvesvaraya Technological University, Belagavi
Approved by AICTE. New Delhi & Recognised by Government of Karnataka.)

Shobhavana Campus, Mijar, Moodbidri - 574-225, Mangalore, D.K., Karnataka State
Phone : 08258-262724 (O), 262725 (P), Telefax:08258-262726

L.mail principalaiet08@gmail.com, Web www.aiet.org.in

Date: 15-05-2017

Certificate

This is certify that Mr. ARUN GEORGE MATHEW—bearing USN 4AL15MBA04 is a bonafide student of the Master of Business Administration course of the institute (2015-17), affiliated to Visvesvaraya Technological University, Belgaum.

The internship report on "A Study on job satisfaction and its impact on employee performance with special reference to Eastern Condiments Adimali" is prepared by him under the guidance of Johnson Fernandes Asst Prof. Department of MBA in partial fulfilment of the requirements of the award of the Master of Business Administration of Visvesvaraya Technological University, Belgaum, Karnataka.

Prof. Johnson Fernandes

Internal guide

Dean-MBA

Principal

Declaration

I, Arun George Mathew, hereby declare that the internship report entitled A STUDY ON JOB SATISFICATION AND ITS IMPACT ON EMPLOYEE PERFORMANCE" special reference to Eastern Condiments Adimaly. Prepared by me under the guidance of Prof. Jhonson Fernandez, Department of Business Administration, Alva's Institute of Engineering and Technology and External assistance by.

I also declare that this internship work is towards the partial fulfillment of the university regulation for the award of degree of Master of Business Administration by Visvesvaraya Technological University, Belgaum.

I have undergone a summer project for a period of ten weeks. I further declare that this project is based on the original study undertaken by me and has not been submitted for the award of any degree/diploma from any other University/ Institution.

Place: Mijar

Signature of the student.

Acknowledgement

For the completion of any task in an efficient and effective way within the period of

given time, the assistance and hard work of many people are complementary. There is a

pleasure to acknowledge to those many people whose timely support went a long way in

the completion of project report.

Hereby I make a humble effort to place on record, my sense of gratitude and sincerity to

all my well-wishers for the help I received for the successful completion of my project

report.

I acknowledge my fullest gratitude to my faculty guide Prof. Johnson Fernandes

Administration, for his regular supervision and valuable suggestions.

I am deeply indebted to Ms. Lekha for granting permission and providing requisite

information regarding the project.

First and foremost, I acknowledge my deepest gratitude to Dr. M Mohan Alva,

Chairmen, Alva's Education Foundation, Moodbidri, for his encouragement for my

sports as well as academics.

It's my privilege to thank our principal Dr. Peter Fernandez for giving me the

opportunity to take up this project. At the outset I would like to acknowledge my

gratitude to Mr. Ramakrishna chadaga, Dean of Department of Business

Administration. My profound gratitude to all the faculty members of the Department

of Business Administration, Alva's Institute of Engineering and Technology, Mijar,

Moodbidri.

Finally I extend my gratitude to my parents and family members for the continual

encouragement and blessings and also my friends for their support to finish my project

successfully.

Arun George Mathew

USN: 4AL15MBA04

CONTENTS

| Chapter 01- Introduction | 1-5 |
|---|-------|
| Introduction Objectives of study Scope of the study Research methodology Source of Data Literature Review Limitation of study | |
| Chapter 02 - Industry and Company Profile | 6-21 |
| Industry Profile | |
| Company Profile | |
| SWOT Analysis | |
| Chapter 03 – Theoretical background | 22-24 |
| Chapter 04 – Analysis and Interpretation | 25-55 |
| Chapter 05 - Findings, Suggestion, Conclusion | 56-59 |
| FindingsSuggestionconclusion | |
| Bibliography | 60 |
| Annexure | 61-64 |
| | |

EXECUTIVE SUMMARY

This project is the result of my internship program for the past two months placed at Eastern Condiments Adimali. The main objectives of this study is identified the level of satisfaction of employees towards their job. Job satisfaction is very important to any business to performance in market. This project shows that job satisfaction largely related on job promotions, compensation system, working environment, career development, feedback from supervisor, relationship with senior management.

The project was done as part descriptive research and use convenience sampling method for selecting the sample. The primary data are collected through questionnaires and secondary data collected through company records and websites Structured questionnaire is given to 100 employees and the data is collected. The data is analysed percentage, SD, mean and likert scale method. Take utmost care to preparation of questionnaire to till the end of the study. The analysis gives the proper result that majority of the employees are satisfied but some employees are dissatisfied with some factors. The study shows that job satisfaction is effect the performance of employees and productivity of organization. Valuable suggestion and recommendation are also given to the company for their better understanding.