# B. E. MECHANICAL ENGINEERING Choice Based Credit System (CBCS) and Outcome Based Education (OBE) SEMESTER - V

	SEIVIESTEIN		
OPERATIONS MANAGEMENT			
Course Code	18ME56	CIE Marks	40
Teaching Hours/Week (L:T:P)	3:0:0	SEE Marks	60
Credits	03	Exam Hours	03

# **Course Learning Objectives:**

- To get acquainted with the basic aspects of Production Management.
- The expose the students to various aspects of planning, organising and controlling operations Management.
- To understand different operational issues in manufacturing and services organisations.
- To understand different problem-solving methodologies and Production Management techniques.

#### Module-1

Introduction, Functions within business organizations, the operation management function, Classification of production systems, Productivity, factors affecting productivity.

**Decision Making:** The decision process, characteristics of operations decisions, use of models, decision making environments, graphical linear programming, analysis and trade-offs.

## Module-2

Forecasting: Steps in forecasting process, approaches to forecasting, forecasts based on judgment and opinion, analysis of time series data, accuracy and control of forecasts, choosing a forecasting technique, elements of a good forecast.

#### Module-3

Capacity & Location Planning: Importance of capacity decisions, defining and measuring capacity, determinants of effective capacity, determining capacity requirement, developing capacity alternatives, evaluating alternatives, Need for location decisions, nature of locations decisions, general procedure for making locations decisions, evaluating locations decisions, facilities layout – need for layout decisions, types of processing.

#### Module-4

**Aggregate Planning & Master Scheduling:** Aggregate planning – Nature and scope of aggregate planning, strategies of aggregate planning, techniques for aggregate planning – graphical and charting techniques, mathematical techniques. The master production schedule, Master scheduling process, Master scheduling methods.

#### Module-5

Material Requirement Planning (MRP): Dependent versus independent demand, an overview of MRP – MRF inputs and outputs, MRP processing, ERP capacity requirement planning, benefits and limitations of MRP.

Purchasing and Supply Chain Management (SCM): Introduction, Importance of purchasing and SCM, the procur process, Concept of tenders, Approaches to SCM, Vendor development.

Course Outcomes: At the end of the course, the student will be able to:

- CO1: Explain the concept and scope of operations management in a business context
- CO2: Recognize the role of Operations management among various business functions and its role in the organizations' strategic planning and gaining competitive advantage.
- CO3: Analyze the appropriateness and applicability of a range of operations management systems/models in decision making.
- CO4: Assess a range of strategies for improving the efficiency and effectiveness of organizational operations.
- CO5: Evaluate a selection of frameworks used in the design and delivery of operations

# Question paper pattern:

- The question paper will have ten full questions carrying equal marks.
- Each full question will be for 20 marks.
- There will be two full questions (with a maximum of four sub- questions) from each module.

- Each full question will have sub-question covering all the topics under a module.
- The students will have to answer five full questions, selecting one full question from each module.

## Textbooks:

- 1. "Operation Management, Author- Joseph G Monks McGrew Hill Publication, International Edition-1987.
- 2. "Production and Operation Management", Author-Pannerselvam R. PHI publications, 2<sup>nd</sup> edition
- 3. "An Introductory book on lean System, TPS Yasuhiro Modern.

# Reference Books:

- 1. "Production and Operation Management" Chary S. N. TataMcGrew Hill 3<sup>rd</sup> edition.
- 2. "Production and Operations Management", Everett E. Adams, Ronald J. Ebert, Prentice Hall of India Publications, Fourth Edition.
- 3. Modern Production/Operations Management, Buffia, Wiely India Ltd 4<sup>th</sup> Edition.