

## Brief Summary of Action Taken based on the feedback analysis on facilities – A.Y- 2022-23

Based on feedback analysis on facilitation provided by institute few examples of implemented facilitates are as shown below

### 1. Extension of Photocopy Centre in the College

The **extension of photocopy in college** refers to expanding or improving the availability and services of photocopying facilities within the institution. Photocopying is an essential service in any college, helping students and faculty access important study materials, notes, and academic resources.

However, overcrowding at photocopy centers often leads to long waiting times, delays, and inconvenience **before it is inside the stationary**. To address these issues, an extension of photocopy facilities is necessary to enhance accessibility, efficiency, and convenience. This extension helps students with academic materials, assignments, and study resources efficiently. The below photo-1&2 shows the extension of Photocopy centre in main building.



Photo-1, Shows the Extension of Photocopy Centre In main Building



Photo-2, Shows the Extension of Photocopy Centre In main Building

## Outcome of the Actions Taken

- ✓ Reduced waiting time and crowding at photocopy centers.
- ✓ Improved convenience with multiple access points and online submission.
- ✓ Enhanced efficiency through self-service options and scheduled printing.
- ✓ Promoted sustainability by encouraging digital alternatives and eco-friendly printing.

### 2. Partition of Canteen for Separate Counter

The primary reason for partitioning a canteen is to create a dedicated service counter for specific food items, such as beverages, snacks, or vegetarian and non-vegetarian sections. This separation can help manage long queues, speed up service, and improve customer experience. Additionally, it allows for better hygiene management, especially when handling snacks, ice creams, juices, fast food and north indian foods serving difficulty reduced.

Below are the photos of separate counter for a food section shown in photo-1 likewise the separate counter for northeast food, juice center, ice-cream center and chats centre all shown in photo-2, 3&4.



Photo-1 Food Counter



Photo-2 Juice Centre





Photo-3 Northeast Counter



Photo-4 Chats Center

## Outcome of Partitioning the College Canteen

Partitioning the college canteen to create a separate counter will lead to several positive outcomes, improving both efficiency and overall student satisfaction.

1. **Better Queue Management** – The introduction of a separate counter will help reduce long queues at the main serving area, allowing students to get their food quickly without unnecessary delays. This will prevent overcrowding and ensure a smoother flow of movement within the canteen.
2. **Faster Service and Increased Efficiency** – By dividing food services into separate counters (e.g., snacks, beverages, vegetarian, or non-vegetarian), staff can serve students more efficiently. This will also reduce waiting time and allow for quicker turnover of customers.
3. **Improved Hygiene and Cleanliness** – The partition will help maintain hygiene standards by preventing cross-contamination, especially if separate counters are designated for specific food types such as allergen-free or Jain food. It will also contribute to an overall cleaner dining space.
4. **Enhanced Student Experience** – With dedicated counters for different food options, students will have a more organized and pleasant dining experience. Clear signage and easy access to counters will reduce confusion and frustration.
5. **Increased Revenue for the Canteen** – Faster service and reduced wait times can encourage more students to purchase food, leading to increased sales for the canteen. Specialized counters for high-demand items like coffee, snacks, or healthy food options can attract more customers.
6. **Aesthetic and Organized Look** – A well-planned partition will give the canteen a structured and professional appearance. Using materials that match the college's theme or branding will create a more appealing environment for students and staff.
7. **Improved Safety Compliance** – By ensuring clear pathways, emergency exits, and accessibility for all students, including those with disabilities, the canteen will be a safer and more inclusive space. Fire-resistant materials and proper ventilation will also contribute to overall safety.