"A STUDY ON TRAINING AND DEVELOPMENT AND ITS IMPACT ON EMPLOYEE PERFORMANCE WITH SPECIAL REFERENCE TO GURUCHARAN INDUSTRIES, BAIKAMPADY"

Submitted by

SHRADDHA S SHETTY

4AL22BA091



Submitted to

VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAVI

In partial fulfilment of the requirements for the award of the degree of

MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

INTERNAL GUIDE EXTERNAL GUIDE

Mr. Johnson Fernandes Mrs. Triveni

Assistant Professor HR Manager

Department of MBA AIET Mija Gurucharan Industries, Baikampady



PG DEPARTMENT OF BUSINESS ADMINISTRATION

ALVA'S INSTITUTE OF ENGINEERING & TECHNOLOGY SHOBHAVANA CAMPUS, MIJAR, MOODBIDRI SEPTEMBER-2024

GURUCHARAN INDUSTRIES

PLOT NO.QG-1, 2 & 3 INDUSTRIAL ESTATE BYKAMPADY, MANGALORE-575 011. PH: 0824-2409556,2400966,Fax: 0824-2408466 Cell: 9844074366

5th August 2024

Certificate

This is to certify that Ms. Shraddha S Shetty (USN No 4AL22BA091), IIIrd Semester MBA student, of Alva's Institute of Engineering & Technology, Moodbidri -574225, has undergone Project Work from 23/04/2024 to 06/06/2024. During her visit, she has acquainted herself with all the departments and successfully completed her Project work.

During the study, we found her quite regular and took keen interest in understanding the organization, sincere, hardworking and enthusiasm to work. We also found her performance and conduct are good.

BAIKAMPADY IN

For GURUCHARAN INDUSTRIES,

MANAGER



ALVA'S INSTITUTE OF ENGINEERING & TECHNOLOGY

(A Unit of Alva's Education Foundation ®,Moodbidri)
Affiliated to Visvesvaraya Technological University, Belagavi
Approved by AICTE, New Delhi & Recognised by Government of Karnataka
Accredited by NBA (CSE & ECE)

Date: 09/09/2024

CERTIFICATE

This is to certify that Shraddha S Shetty bearing USN 4AL22BA091, is a bonafide student of Master of Business Administration course of Alva's Institute of Engineering and Technology, Moodbidri for the batch 2022-2024, affiliated to Visvesvaraya Technological University, Belagavi. The Project report on "A study on training and development and its impact on employee performance with special reference to Gurucharan industries, Baikampady", is prepared by her under the guidance of Johnson Fernandes, Assistant Professor, in partial fulfilment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belagavi, Karnataka.

Signature of Internal Guide

Signature of HOD

Signature of Reincipal

Alva's Institute of Engg. & Technology, Mijar. MOCOBIDRI - 574-225, D.K

Viva - Voce Examination

PG Dept. of Business Administration Alva's Institute of Engg. & Technology Mijar - 574225

Signature of Internal Examiner

(Name & Affiliation)

Signature of External Examiner

(Name & Affiliation)

DECLARATION

I SHRADDHA S SHETTY (4AL22BA091), hereby declare that the project report entitled "A STUDY ON TRAINING AND DEVELOPMENT AND ITS IMPACT ON EMPLOYEE PERFORMANCE WITH SPECIAL REFERENCE TO GURUCHARAN INDUSTRIES, BAIKAMPADY" prepared by me under the guidance of Mr. Johnson Fernandes, Assistant Professor, faculty of MBA Department, Alva's Institute of Engineering and Technology, Mijar, and external assistance by Mrs. Triveni, HR Manager, Gurucharan Industries, Baikampdy, I also declared that this project work is towards the partial fulfilment of the university regulations for the award of degree of Master of Business Administration by Visvesvaraya Technological University, Belagavi. I have undergone a summer project for a period of 6 weeks. I further declare that this project is based on the original study undertaken by me and has not been submitted for the award of any degree/diploma from any other University/ Institution.

Place: Mijar

Date: 09 |09 | 2024

Signature of the student

ACKNOWLEDGEMENT

I like to convey my deep sense of gratitude to my internal guide Mr. Johnson Fernandes Assistant Professor, PG Department of Business Administration, for having guided me on every aspect right from the beginning of the project report. And I also thanking with utmost gratitude to my external guide Mrs. Triveni HR Manager, Gurucharan Industries for giving resources and information about the organization which is very crucial to study and prepare the project report.

My thanks to Dr. Peter Fernandes, Principal of Alva's Institute of Engineering and Technology for his whole hearted support in all our endeavours.

My heartfelt gratitude to Mrs. Priya Sequeira, HOD, PG Department of Business Administration for providing me an opportunity to complete the study.

I express my genuine thanks to all the teaching faculties and the support staff of the PG department of Business Administration, Alva's Institute of Engineering and Technology, Mijar, Moodbidri.

I express my deepest thanks to my parents and family members for their active role in my professional development without which my higher studies would have been just a dream. Finally, I thank my friends for their valuable suggestions offered to me to complete this study successfully.

TABLE OF CONTENTS

CHAPTER	TITLE	PAGE NO
NO		
1	INTRODUCTION	1-
		12
2	CONCEPTUAL BACKGROUND	13-20
	AND	
	LITERATURE REVIEW	
3	RESEARCH DESIGN	21-23
4	ANALYSIS AND INTERPRETATION	24-57
5	FINDINGS, SUGGESTIONS AND	58-62
	CONCLUSION	
6	BIBLIOGRAPHY	63-64
7	ANNEXURE	65-70

LIST OF TABLES

TABLE NO	TABLE	PAGE NO
1.12	Balance sheet	9-11
4.1	Age	25
4.2	Gender	26
4.3	Education Qualification	27
4.4	Total Work Experience	28
4.5	Training programs provided by the organization are effective in enhancing employees job skills.	29
4.6	The content of the training programs is relevant to my job requirements.	30

4.7	Training programs in the organization are scheduled at convenient times	31
4.8	The trainers are knowledgeable and proficient in their subjects.	32
4.9	The training methods used (e.g., lectures, workshops) are engaging and effective.	33
4.10	Employees satisfied with the frequency of training programs conducted.	34
4.11	The training environment is conducive to learning.	35
4.12	The company provides adequate resources (e.g., materials, tools) for training	36
4.13	Post-training support is available to help me implement new skills.	37
4.14	Training and development programs have positively impacted my job performance.	38
4.15	Training programs have helped me understand my job role better.	39
4.16	Employees feel more motivated to perform well after receiving training.	40
4.17	The feedback provided during training sessions is constructive and helpful.	41

4.18	.The company's investment in training demonstrates its commitment to employee development.	42
4.19	Employees overall job satisfaction has increased due to the training programs.	43
4.20	Employees believe that continuous training is necessary for career advancement.	44
4.21	The training programs have improved my ability to work in a team.	45
4.22	Employees are able to apply the knowledge gained from training to my daily tasks.	46
4.23	The training and development initiatives have contributed to my career growth within the company.	47
4.24	Employees have observed improvements in my productivity after attending training programs.	48
4.25	The skills I have acquired through training have increased my confidence in my work.	49
4.26	The trainers are knowledgeable and proficient in their subjects.	50

4.27	Training method adopted by the organization	51
4.28	Training method adopted by the organization	52
4.29	ANNOVA	53
4.30	Chi-Square	54
4.31	Correlation	55-56

LIST OF GRAPHS

TABLE NO	TABLE	PAGE NO
4.1	Age	25
4.2	Gender	26
4.3	Education Qualification	27
4.4	Total Work Experience	28
4.5	Training programs provided by the organization are effective in enhancing employees job skills.	29
4.6	The content of the training programs is relevant to my job requirements.	30
4.7	Training programs in the organization are scheduled at convenient times.	31
4.8	The trainers are knowledgeable and proficient in their subjects.	32

4.9	The training methods used (e.g., lectures, workshops) are engaging and effective.	33
4.10	Employees satisfied with the frequency of training programs conducted.	34
4.11	The training environment is conducive to learning.	35
4.12	The company provides adequate resources (e.g., materials, tools) for training	36
4.13	Post-training support is available to help me implement new skills.	37
4.14	Training and development programs have positively impacted my job performance.	38
4.15	Training programs have helped me understand my job role better.	39
4.16	Employees feel more motivated to perform well after receiving training.	40
4.17	The feedback provided during training sessions is constructive and helpful.	41
4.18	.The company's investment in training demonstrates its commitment to employee development.	42
4.19	Employees overall job satisfaction has increased due to the training programs.	43

4.20	Employees believe that continuous training	44
	is necessary for career advancement.	
4.21	The training programs have improved my	45
	ability to work in a team.	
4.22	Employees are able to apply the knowledge	46
	gained from training to my daily tasks.	
4.23	The training and development initiatives	47
	have contributed to my career growth within	
	the company.	
4.24	Employees have observed improvements in	48
	my productivity after attending training	
	programs.	
4.25	The skills I have acquired through training	49
	have increased my confidence in my	
	work.	
4.26	The trainers are knowledgeable and	50
	proficient in their subjects.	
4.27	Training method adopted by the	51
	organization	
4.28	Training method adopted by the	52
	organization	

Executive Summary

The present executive summary provides an overview of a comprehensive study conducted to examine the "A study on training and development and its impact on employee performance with special reference to Gurucharan Industries, Baikampady" leading manufacturer in the plastic processing and machinery sector. The study aimed to assess the effectiveness of the company's training and development programs and their influence on employee performance. The findings from this study offer valuable insights for Gurucharan Industries' management and HR teams, as well as other organizations in similar sectors, to enhance their training strategies and foster a productive workforce. It is recommended that further research be conducted to track the long-term impact of these training programs on employee performance and organizational success.

This report is divided into five chapters. The first chapter includes the **Introduction**, **Industry Profile**, **and Company Profile**, which provide an overview of Gurucharan Industries and the sector in which the company operates. This chapter also outlines the company's mission, vision, and the core products it manufactures.

The second chapter focuses on the **Conceptual Background and Literature Review** related to the study topic, highlighting key theories and prior research on the role of training and development in improving employee performance.

The third chapter is dedicated to the **Research Design**, which includes the statement of the problem, need for the study, objectives, scope, research methodology, hypotheses, and limitations. This section details how the research was conducted, including the use of primary data collected through questionnaires and secondary data from the company's official records.

The fourth chapter presents the **Analysis and Interpretation** of the data collected from Gurucharan Industries' employees using tables and graphs. This analysis identifies the key factors related to the effectiveness of the company's T&D programs and their impact on employee performance.

The fifth chapter contains the **Findings**, **Conclusion**, **and Suggestions** based on the study, offering recommendations for improving training programs. The report concludes with a **Bibliography**, citing the various journals and articles reviewed, along with the **Ouestionnaire** used for data collection.