PROJECT REPORT

on

"A Study on Brand Positioning of TVS Motors With special Reference to Yelburga Region."

Submitted By

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4AL22BA088

Submitted to



VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELAGAVI

In partial fulfilment of the requirements for the award of the degree of

MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

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EXTERNAL GUIDE:

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TVS Motors, Yelburga



ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY SHOBHAVANA CAMPUS, MIJAR, MOODBIDRI

SEPTEMBER-2024

Company Certificate



SHREE DODDABASAVESHWAR MOTORS

Dealer For : TVS Motor Company Limited Opp Manjunatha School Bevoor Road **Yelburga**

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DATE:05/06/2024

Place:Yelburga

TO WHOM SOEVER IT MAY CONCERN

This is to certify that Mr. SHASHIKUMAR RAMANNA BANGI (USN: 4AL22BA088) student of 2nd year MBA (4th semester) Alvas's Institute of Engineering and Technology Mijar, Moodbidri. Has undergone the Project at Shri Doddabasaveshwar TVS Motors Yelburga, Koppal. upon the successful completion of his project titled "A study on brand positioning of TVS Motors with Reference to Yelburga Region" with special reference to TVS Motors Yelburga. In our organization during the period of 21-04-2024 to 05-06-2024.

Ref.AIET/MBA/IP/2023-24/67

During this study of Project his character found satisfactory

We wish all the best in his future endeavours.

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ALVA'S INSTITUTE OF ENGINEERING & TECHNOLOGY

(A Unit of Alva's Education Foundation ®,Moodbidri)
Affiliated to Visvesvaraya Technological University, Belagavi
Approved by AICTE, New Delhi & Recognised by Government of Karnataka
Accredited by NBA (CSE & ECE)

Date: 10/09/2024

CERTIFICATE

This is to certify that Shashikumar Ramanna Bangi bearing USN 4AL22BA088, is a bonafide student of Master of Business Administration course of Alva's Institute of Engineering and Technology, Moodbidri, for the batch 2022-2024, affiliated to Visvesvaraya Technological University, Belagavi. The Project report on "A Study on Brand positioning of TVS Motors with special reference to Yelburga region", is prepared by him under the guidance of Dr. Guruprasad Pai, Assistant Professor, in partial fulfilment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belagavi Karnataka.

Signature of Internal Guide

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Signature of Internal Examiner

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Signature of External Examiner

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DECLARATION

I SHASHIKUMAR RAMANNA BANGI, hereby declare that the project report entitled "A Study on Brand Positioning of TVS Motors with Special Reference to Yelburga Region." prepared by me under the guidance of Dr. Guruprasad Pai, Assistant Professor, Alva's Institute of Engineering and Technology Moodbidri and external assistance by Mr. Vishwas U.

I also declare that this project work is towards the partial fulfilment of the university regulations for the award of the degree of Master of Business Administration by Visvesvaraya Technological University, Belagavi

I have undergone a summer project for a period of six weeks. I further declare that this project is based on the original study undertaken by me and has not been submitted for the award of any degree/ diploma from any other University/ Institution.

Place: Mijar, Moodbidri

Date: 10-09-2024

Signature of The Student

SHASHIKUMAR 4AL22BA088 Acknowledgment

It was my privilege to undergo the company study at Shri Doddabasaveshwara TVS

Motors are many people who have helped me to complete this study successfully. It is

with the gratitude that I acknowledge the help, which guided my efforts with success.

It is my foremost duty to express my wholehearted thanks to my guide Dr. Guruprasad

for the valuable guidance, support and motivation during the course of this study. The

inspiration provided by my guide at every stage of my work has helped me immensely in

completion of this organization study and preparation of this report. I am also very

thankful to Alva's institute of engineering and technology and faculties of the MBA

department for their co-operation.

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imparting necessary inputs pertaining to the organization study, without which it would

not have been possible for me to complete this work. I am also very thankful to other

executives and staff of the company for their cooperation.

Place: Yelburga

Date: 10-09-2024

SHASHIKUMAR

4AL22BA088

TABLE OF CONTENTS

SI No	CONTENTS	PAGE NO.
Chapter -1	Introduction	1
1.1	Introduction	2-4
1.2	Industry Profile and Company Profile	5-11
1.3	Product and Service Profile	12-16
1.4	SWOT Analysis	16-18
1.5	Future Growth and Prospects	18-19
1.6	Financial Statement	20-24
Chapter -2	Conceptual Background and	25
	Literature review	
2.1	Theoretical Background of the Study	26
2.2	Literature Review	27-34
2.3	Research Gap	34-35
Chapter -3	Research Design	36
3.1	Statement of the Problem	37
3.2	Need for the Study	37
3.3	Objectives	38
3.4	Scope of the Study	38
3.5	Research Methodology	38-39
3.6	Hypotheses	39-40
3.7	Limitations	40
3.8	Chapter Scheme	40
Chapter -4	Data Analysis and Interpretation	41
4.1	Age of the Respondents	42
4.2	Gender of the Respondents	43
4.3	Occupation of the Respondents	44
4.4	Educational Qualification of the	45
	Respondents	
4.5	Monthly Income of the Respondents	46
4.6	Number of Vehicles Owned	47
4.7	Type of Two-Wheeler Owned	48

4.8	Awareness of TVS Motor Company	49
4.9	Source of Information about TVS	50
4.10	Key Factors Influencing TVS	51
	Perception	
4.11	TVS Market Presence in Yelburga	52
4.12	Perception of TVS Pricing	53
4.13	Innovation Level of TVS Motors	54
4.14	Closest Competitor to TVS	55
4.15	Performance Comparison with	56
	Competitors	
4.16	After-Sales Service Rating	57
4.17	Main Reason for Choosing TVS	58
4.18	Fuel Efficiency Rating of TVS	59
4.19	Availability of TVS Spare Parts	60
4.20	Engagement with the Local	61
	Community	
4.21	Accessibility of TVS Service Centers	62
4.22	Most Influential Media	63
4.23	Perception of TVS Two-Wheeler	64
	Quality	
4.24	Impact of Design on TVS Perception	65
4.25	Likelihood of Recommending TVS	66
4.26	Overall Satisfaction with TVS	67
4.27	Expectation from TVS in the Future	68
	Hypotheses Results and Interpretation	69-72
Chapter -5	Summary of Findings, Suggestions	73
	and Conclusions	
5.1	Summary of Findings	74
5.2	Suggestions	75
5.3	Conclusion	76
6.	Bibliography	77-78
7.	Annexures	79-87

Executive Summary

This study examines the brand positioning of TVS Motors in the Yelburga region, focusing on TVS Doddabasaveshwara Motors. The dealership has established itself as a leading player in the local automotive market through its strategic association with TVS Motor Company. This partnership has significantly enhanced the dealership's brand image and created a dedicated customer base. By offering a wide range of TVS two-wheelers, including popular models like the TVS Jupiter, TVS Ntorq 125, and TVS Apache RTR Series, the dealership caters to diverse consumer needs, from daily commuters to enthusiasts, thus expanding its market reach and increasing customer satisfaction.

A major strength of TVS Doddabasaveshwara Motors is its commitment to high-quality service and maintenance. The dealership features modern facilities and a skilled team of technicians, ensuring excellent vehicle care and customer service. This focus on after-sales service is crucial in building customer loyalty and sustaining business in a competitive environment. Additionally, the dealership actively engages in community outreach and CSR activities, such as road safety campaigns and educational programs, which enhance its local reputation and foster goodwill.

The dealership's well-designed infrastructure, including a spacious showroom, customer lounge, service center, and spare parts warehouse, contributes to a seamless customer experience, from initial inquiries to after-sales support. Despite competition from local and international automotive brands, TVS Doddabasaveshwara Motors leverages its strong local presence and strategic TVS partnership to maintain a competitive advantage.

To further enhance its market position, the dealership should focus on improving its digital presence through a user-friendly website and active social media engagement. Expanding its product range to include electric vehicles and implementing a comprehensive CRM system will also be beneficial. Continuous staff training and increased community involvement are recommended to adapt to industry trends and customer preferences. By adopting these strategies, TVS Doddabasaveshwara Motors can continue to thrive and strengthen its role in the Yelburga region's automotive market.