PROJECT REPORT ON

RETAIL REVOLUTION IN DAKSHINA KANNADA: A PREDICTIVE ANALYSIS OF HYPERMARKET AND SUPERMARKET DOMINANCE OVER TRADITIONAL RETAIL OUTLETS

Submitted by PRANAVA SWAROOPA 4AL22BA061

Submitted to



VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAVI

In partial fulfilment of the requirement for the award of the degree of

MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

INTERNAL GUIDE

Mrs. Priya Sequeira

HOD

PG Dept of Business Administration Alva's Institute of Engineering and Technology, Mijar – 574225



ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY MIJAR, MOODBIDRI September-2024

ALVA'S INSTITUTE OF ENGINEERING & TECHNOLOGY

(A Unit of Alva's Education Foundation ®, Moodbidri) Affiliated to Visvesvaraya Technological University, Belagavi Approved by AICTE, New Delhi & Recognised by Government of Karnataka Accredited by NBA (CSE & ECE)

Date: 09/09/2024

CERTIFICATE

This is to certify that Pranava Swaroopa bearing USN 4AL22BA061, is a bonafide student of Master of Business Administration course of Alva's Institute of Engineering and Technology, Moodbidri for the batch 2022-2024, affiliated to Visvesvaraya Technological University, Belgavi. The Project report on "Retail Revolution in Dakshina Kannada: A Predictive Analysis of Hypermarket and Supermarket Dominance over Traditional Retail Outlets", is prepared by him under the guidance of Mrs. Priya Sequeira, Associate Professor, in partial fulfilment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belagavi, Karnataka.

Signature of Internal Guide

Alva's Institute of Engg. & Technology,

Mijar. MOODBIDRI - 574 225, D.K

HOD

PG Dept. of Business Administration

| Alva's Institute of Engg. & Technolog Mijar 574225

Viva - Voce Examination

Signature of External Examiner

(Name & Affiliation)

Signature of Internal Examiner (Name & Affiliation)

DECLARATION

l Pranava Swaroopa, USN: 4AL22BA061, hereby declare that the Project report

titled "Retail Revolution in Dakshina Kannada: A Predictive Analysis of

Hypermarket and Supermarket Dominance over Traditional Retail Outlets"

prepared by me under the guidance of Mrs. Priya Sequeira, HOD, PG Dept. of

Business Administration, Alva's Institute of Engineering and Technology.

I also declare that this Project work is towards the partial fulfilment of the university

regulations for the award of degree of Master of Business Administration by

Visvesvaraya Technological University, Belagavi.

I have undergone a summer project for a period of six weeks. I further declare that

this project is based on the original study undertaken by me and has not been submitted

for the award of any degree/diploma from any other university/institution.

Place: Mijar

Date: 20/04/2024

Mercan Signature of the Student ACKNOWLEDGEMENT

I wish to convey my gratitude to my internal guide Mrs. Priya Sequeira, HOD, PG

Department of Business Administration, for having guided me on every aspect right

from the beginning of the project report for giving resources and valuable insights

about the topic which is very crucial to study and prepare the project report.

My thanks to Dr. Peter Fernandes, Principal of Alva's Institute of Engineering and

Technology for his wholehearted support in all our endeavours.

I express my genuine thanks to the teaching faculties and the support staff of PG

Department of Business Administration, Alva's Institute of Engineering and

Technology, Mijar, Moodbidri.

I express my deepest gratitude to my parents and family members for their active role

in my professional development without which my higher studies would have just

been a dream.

Finally, I thank my friends for their valuable suggestions to complete this study

successfully.

With Sincere Regards,

Pranava Swaroopa

Table of Contents

SL. No	Contents	Page No's.	
Executive Summary			
Chapter-1	Introduction	1-5	
Chapter-2	Conceptual background and literature review	6-21	
Chapter-3	Research design	22-29	
Chapter-4	Data analysis and interpretation	30-61	
Chapter-5	Findings, conclusion and suggestions	62-68	
Bibliography			
Annexures			

List of Tables

Table. No	Particulars	Page No.
1.1	Top 10 Hypermarkets and Supermarkets in	5
	Dakshina Kannada.	
4.1	Age-wise Demographic Analysis	31
4.2	Area-wise Demographic Analysis	33
4.3	Indicating the effect of supermarkets on traditional	35
	retail outlets	
4.4	Indicating the competitiveness of supermarkets in	36
	terms of pricing	
4.5	Indicating the effective competitiveness of	37
	traditional retail outlets	
4.6	Indicating the Convenience of shopping at	38
	supermarkets	
4.7	Indicating the liking of supermarket over a	39
	traditional retail outlet	
4.8	Indicating customer belief of shift towards	40
	supermarket	
4.9	Indicating tendency to recommend supermarkets	41
4.10	Indicating customer satisfaction towards	42
	supermarkets	
4.11	Indicating changes in shopping habits towards	43
	supermarket	
4.12	Indicating customer visits to supermarkets over	44
	other outlets	
4.13	Indicating that supermarkets have a wider inventory	45
4.14	Indicating that supermarket prioritize	46
	customer satisfaction	

4.15	Indicating that supermarket better VFM	47
4.16	Indicating association of supermarkets with better quality products	48
4.17	Indicating influence of income on shopping decisions	49
4.18	Indicating perception of supermarkets offering numerous products	50
4.19	Indicating discounts/promotion influence on shopping decisions	51
4.20	Indicating convenience of location for shopping	52
4.21	Indicating lifestyle changes influence on shopping decisions	53
4.22	Indicating consideration of shopping	54

List of Charts

Table. No	Particulars	Page No.
2.1	Conceptual Model of the Study	8
4.1	Age-wise Demographic Analysis	31
4.2	Area-wise Demographic Analysis	33
4.3	Indicating the effect of supermarkets on traditional	35
	retail outlets	
4.4	Indicating the competitiveness of supermarkets in	36
	terms of pricing	
4.5	Indicating the effective competitiveness of	37
	traditional retail outlets	
4.6	Indicating the Convenience of shopping at	38
	supermarkets	
4.7	Indicating the liking of supermarket over a	39
	traditional retail outlet	
4.8	Indicating customer belief of shift towards	40
	supermarket	
4.9	Indicating tendency to recommend supermarkets	41
4.10	Indicating customer satisfaction towards	42
1.10	supermarkets	12
	-	
4.11	Indicating changes in shopping habits towards	43
	supermarket	
4.12	Indicating customer visits to supermarkets over	44
	other outlets	
4.13	Indicating that supermarkets have a wider inventory	45
4.14	Indicating that supermarket prioritize	46
	customer satisfaction	

4.15	Indicating that supermarket better VFM	47
4.16	Indicating association of supermarkets with better quality products	48
4.17	Indicating influence of income on shopping decisions	49
4.18	Indicating perception of supermarkets offering numerous products	50
4.19	Indicating discounts/promotion influence on shopping decisions	51
4.20	Indicating convenience of location for shopping	52
4.21	Indicating lifestyle changes influence on shopping decisions	53
4.22	Indicating consideration of shopping	54

Executive Summary

This project analyses the growing dominance of supermarkets and hypermarkets over traditional retail outlets in Dakshina Kannada. The study employs a linear regression approach, supported by quantitative data from surveys of 300 consumers. The research aims to identify key factors influencing customer behaviour, including convenience, product variety, pricing, and technological advancements. These factors not only attract customers to modern retail formats but also contribute to the decline in footfalls at traditional outlets.

The analysis of this report reveals that supermarkets and hypermarkets are increasingly favoured due to their ability to offer a one-stop shopping experience, competitive pricing, and a broader range of products. Data shows that 72% of respondents agree that supermarkets prioritize customer satisfaction, while only a small percentage believe that traditional outlets can compete effectively on these fronts. Predictive modelling indicates that the market share of supermarkets is expected to continue growing by approximately 5% annually, potentially reaching 80% by 2033, driven by younger, tech-savvy consumers who prefer a seamless integration of online and offline shopping.

This project exemplifies that traditional outlets face significant challenges but can remain relevant by adapting to changing consumer preferences. Strategies such as embracing digital tools, expanding product offerings, and enhancing personalized customer service can help these outlets carve out a niche. However, without substantial innovation, many traditional shops may continue to lose market share, particularly in urban and suburban areas. The findings underscore the importance of leveraging technology and customer experience enhancements for all retailers to meet evolving consumer needs in a competitive market landscape.