#### PROJECT REPORT ON

### "A STUDY ON EFFECT OF DIGITAL MARKETING STRATEGIES ON SALES WITH REFERENCE TO KLASSIK ENTERPRISES PVT LTD BANGALORE" VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELAGAVI

**Submitted By** 

DHRUVAKUMAR AV

**USN: 4AL22BA024** 



**Submitted To** 

# In partial fulfilment of the requirements for the award of the degree of MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

INTERNAL GUIDE

DR. GURUPRASAD PAI

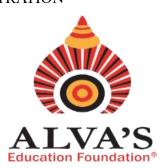
ASSISTANT PROFESSOR
PG DEPARTMENT OF ADMINISTRATION

EXTERNAL GUIDE

N.RADHAKRISHNA

HR MANAGER

KLASSIKENTERPRISES



PG Department of Business Administration
ALVA'S INSTITUTE OF ENGINEERING AND TECHNOLOGY MIJAR,
MOODBIDRI, DK-574225
2023-2024



#### K L A S S I K E N T E R P R I S E S P V T L T D

#### TO WHOMSOEVER IT MAY CONCERN CERTIFICATE

This is to certify that Mr. Dhruva Kumar A V(4AL22BA024) student of Alva's Institute of Engineering and Technology, Moodbidiri has successfully completed his Internship as a "Guest Relations Executive" at our Company from 23<sup>rd</sup> April 2024 to 6<sup>th</sup> June 2024

During his Internship in our Company, we found his performance and conduct are good

We wish him all the best in his future endeavors

For KLASSIK ENTERPRISES PVT LTD

Authorised Signatory

Place: Bangalore Date: 06.06.2024

Web: www.klassikbuild.com
CIN: U07010KA2003PTC032448



## ALVA'S INSTITUTE OF ENGINEERING & TECHNOLOGY

(A Unit of Alva's Education Foundation ®, Moodbidri) Affiliated to Visvesvaraya Technological University, Belagavi Approved by AICTE, New Delhi & Recognised by Government of Karnataka Accredited by NBA (CSE & ECE)

Date: 10/09/2024

#### CERTIFICATE

This is to certify that Dhruvakumar AV bearing USN 4AL22BA024, is a bonafide student of Master of Business Administration course of Alva's Institute of Engineering and Technology, Moodbidri for the batch 2022-2024, affiliated to Visvesvaraya Technological University, Belgaum. The Project report on "A study on effect of digital marketing strategies on sales with special reference to Klassik enterprises Private limited ,Bangalore" is prepared by him under the guidance of Dr. Guruprasad Pai, Assistant Professor, in partial fulfilment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belagavi Karnataka.

nternal Guide Signature

of Principal PRINCIPAL

PG Dept. of Business Administration Ava's Institute of Engg. & Technology, Alva's Institute of Engg. & Technology Mjar. MOODBIDRI - 574 225, D.K. Mijar - 574225

Viva - Voce Examination

Signature of Internal Examiner

(Name & Affiliation)

Signature of External Examiner

(Name & Affiliation)

#### DECLARATION

I Dhruvakumar AV, bearing USN 4AL22BA024 hereby declares that the Project Title entitled "A STUDY ON EFFECT OF DIGITAL MARKETING STRATEGIES ON SALES WITH REFERENCE TO KLASSIK ENTERPRISES PVT LTD BANGALORE" prepared by me under the guidance of Dr Guruprasad pai, Asistant professor faculty of MBA Department, Alva's Institute of Engineering and Technology and External Guidance by Mr. N. Radhakrishna HR Manager Klassik Enterprises Pvt Ltd. I also declare that this Project is towards the partial fulfilment of the University regulations for the award of degree of Master of Business Administration by Visvesvaraya Technological University Belagavi. I have undergone a summer Project for period of six weeks. I further declare that this Project is based on the original study undertaken by me and has not been submitted for the award of any degree/ diploma from any other University/Institution.

Place: Mijosy Date: 9/9/2024

Signature of the Student

Dhruvakumar AV

(4AL22BA024)

**ACKNOWLEDGEMENT** 

I would like to take this opportunity to express my sincere gratitude to all those who have

helped me throughout this Project work. It gives me immense pleasure to acknowledge all

those who have encouraged and supported the successful completion of this work.

I would like to express my sincere thanks to Principal Dr. Peter Fernandes, AIET,

Moodbidri. I would like to express my gratitude to Mrs. Priya Sequeira, HOD, Department

of Business Administration, AIET for this her excellent guidance, suggestions and support.

And I express my deep sense of gratitude to my Internal guide Dr. Guru Prasad, Assistant

Professor of the MBA department, his for constant support and encouragement to carry out

my report successfully without much difficulty.

I express my heartfull thanks for their constant encouragement and support during the entire

report.

I extend my sincere thanks to my External guide N. Radhakrishna for the guidance.

Finally, I express my sincere thanks to my parents, family, friends, and all the staff of the

MBA department, whose support and encouragement kept me going in times of need. My

deepest thanks to you all. They are all indeed the reason for the successful completion of

this report.

Place: Mijar, Moodbidri

DhruvakumarAV

Date:

4AL22BA024

#### TABLE OF CONTENT

SL.NO	CONTENT	PAGE NO
1	Introduction	1
	1.1 About Organisation	2-3
	1.2 Industry profile	3-6
	1.3 About Promoters	7
	1.4 Mission and Vision, Quality	8
	1.5 Product/ Service Profile Areas of Operation	9-10
	1.6 Infrastructure Facilities	11
	1.7 SWOT analysis	12-13
	1.8 Future Growth and Prospects	14
	1.9 Financial Statements	14-18
2	Conceptual background and literature review	19
	2.1 Theoretical background of the study	20
	2.2 Literature review	21-26
3	Research design	27
	3.1 Problem Statement	28
	3.2 Need for the study	28
	3.3 Objectives	28
	3.4 Scope of the study	28
	3.5 Research methodology	29
	3.6 Hypothesis	29
	3.7 Limitation	30
	3.8 Chapter scheme	30
4	Analysis and Interpretation	31-54
5	Findings Conclusion and Suggestions	55
	5.1 Findings	56-57
	5.2 Suggestion	57
	5.3 Conclusion	58
6	Bibliography, annexure	59-67

#### LIST OF TABLES

TABLE SL.NO	PARTICULARS	PAGE NO.
Table 4.1	Indicating whether the digital marketing efforts of Klassik Enterprises are effectively communicated to the target audience.	
Table 4.2	Indicating the variety of digital marketing channels (e.g., social media, email, search engines) utilized by Klassik Enterprises to reach potential customers.	
Table 4.3	Indicating the utilization of analytics tools by Klassik Enterprises to track the performance of their digital marketing campaigns and make data-driven decisions.	
Table 4.4	Indicating the effective utilization of search engine optimization (SEO) by Klassik Enterprises to improve the visibility of their website in search engine	
Table 4.5	Indicating whether digital marketing interactions with Klassik Enterprises prompt further engagement with their properties	
Table 4.6	Indicating whether customers feel valued through Klassik Enterprises' digital marketing interactions.	37
Table 4.7	Digital marketing interactions with Klassik Enterprises make me more likely to recommend their properties to others.	38
Table 4.8	Indicating whether Klassik Enterprises provides helpful information and resources through their digital marketing channels	
Table 4.9	Indicating whether Klassik Enterprises' digital marketing campaigns are perceived as innovative and creative.	40

Table 4.10	Indicating whether Klassik Enterprises' digital marketing	41
	efforts influence the likelihood of engaging with their sales	
	team or requesting more information.	
<b>Table 4.11</b>	Indicating whether the frequency of Klassik	42
1abic 4.11	Enterprises' digital marketing communications is	72
	appropriate.	
<b>Table 4.12</b>		43
1abic 4.12	Indicating whether Klassik Enterprises is perceived as a	40
	leader in the real estate industry based on their digital	
<b>Table 4.13</b>	marketing presence.	44
1able 4.13	Indicating whether Klassik Enterprises' digital marketing	44
	efforts effectively differentiate their properties from	
T 11 414	competitors in the market.	45
<b>Table 4.14</b>	Indicating whether the visual appeal of Klassik	45
T 11 415	Enterprises' digital marketing materials	40
<b>Table 4.15</b>	Indicating whether Klassik Enterprises' digital marketing	46
	campaigns provide valuable incentives or promotions for	
	potential buyers or renters.	
<b>Table 4.16</b>	Indicating whether Klassik Enterprises' digital marketing	47
	content is perceived as informative and educational about the	
	real estate purchasing process.	
<b>Table 4.17</b>	Indicating whether Klassik Enterprises' digital marketing	48
	efforts effectively utilize customer testimonials or reviews to	
	build credibility.	
<b>Table 4.18</b>	Indicating whether Klassik Enterprises' digital marketing	49
	communications are perceived as personalized and relevant	
	to individual interests.	
<b>Table 4.19</b>	Indicating whether Klassik Enterprises' digital marketing	50
	efforts have influnced the decision to visit their properties in	
	person for further evaluation.	
<b>Table 4.20</b>	Indicating whether Klassik Enterprises is perceived as	51
	trustworthy based on the information provided in their digital	
	marketing materials.	

Table 4.21	Indicating whether Klassik Enterprises' digital	52
	marketing efforts effectively address potential	
	concerns or objections that buyers or renters may	
	have.	
<b>Table 4.22</b>	Table showing chi square test	53-54

#### **EXECUTIVE SUMMARY**

This study is conducted on "A STUDY ON EFFECT OF DIGITAL MARKETING STRATEGIES ON SALES WITH REFERENCE TO KLASSIK ENTERPRISES PVT LTD

**BANGALORE**" This project report provides comprehensive insights into the effectiveness of digital marketing initiatives by Klassik Enterprises and their influence on sales outcomes.

The study was conducted over a period of 6 weeks, focusing on the objectives of understanding the various digital marketing strategies utilized by the company and assessing their impact on customer engagement and sales performance.

In the first chapter, you will find an introduction to Klassik Enterprises, including its vision, mission, and a SWOT analysis that highlights the company's strengths, weaknesses, opportunities, and threats in the competitive landscape.

The second chapter delves into the conceptual background of the study, providing a literature review that contextualizes the importance of digital marketing in the real estate sector.

The third chapter outlines the research design, including the problem statement, the need for the study, objectives, scope, research methodology, hypotheses, limitations, and the chapter scheme. In the fourth chapter, data analysis is presented, featuring graphical representations of the data collected from a sample population of 100 respondents. This analysis reveals key insights into customer perceptions and the effectiveness of various digital marketing channels.

Chapter five discusses the findings, suggestions, and conclusions drawn from the research, emphasizing the successful implementation of digital marketing strategies and their correlation with improved sales performance.

The report concludes with a bibliography and annexures related to the project. The data sources include both primary and secondary data. Primary data was collected through surveys and interviews with customers, while secondary data was sourced from industry publications, research studies, and online databases. Various statistical tools, including MS Excel and SPSS software, were employed for data analysis and interpretation.