# "A STUDY ON STRESS MANAGEMENT AND ITS EFFECT ON EMPLOYEE PERFORMANCE REFERENCE WITH DIVYA MANPOWER RESOURCES PRIVATE LIMITED"

**Submitted by** 

**DARSHANNAIK** 

4AL21BA026

**Submitted to** 

## VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELGAVI

In partial fulfilment of the requirements for the award of the degree of

#### MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

## **INTERNAL GUIDE**

Prajwal B K

**Assistant professor** 

## **EXTERNAL GUIDE**

Akbar Ali Khan

Asst. Manager HR



**Department of MBA** 



ALVA'S INSTITUTE OF ENGINEERING & TECHNOLOGY SHOBHAVANA CAMPUS, MIJAR, MOODBIDRI.

SEPTEMBER 2023



# DIVYA MANPOWER RESOURCES PVT. LTD.

Plot No. 44, Door No. 39-1, Vivek Gardens, Behind Dr. Agarwal Eye Hospital, HOSUR - 635 109.

Mob: 093623 10019, 096267 85460 Ph.: 04344 244478, 246172

E-mail: admin@divyamanpower.com / www.divyamanpower.com



Date:22.08.2023

## **CERTIFICATE**

This is to certify that Mr. Darshan Naik, Student of MBA IV Semester (Reg. No.4AL21BA026), Alva's Institute of Engineering & Technology Shobhavana Campus, Mijar, Moodbidri, has successfully completed his training from 13.04.2023 to 27.05.2023 in our organization on the topic of "A STUDY ON STRESS MANAGEMENT AND ITS EFFECT ON EMPLOYEE PERFORMANCE WITH REFERENCE TO DIVYA MANPOWER RESOURCES PRIVATE LIMITED." as a partial fulfillment of MBA Course as prescribed by the Visvesvaraya Technology University, Belagavi.

We further certify that his conduct during the training period was satisfactory.

We wish his success for all his future endeavor.

For Divya Manpower Resources Pvt Ltd

Akbar Ali Khan

Asst. Manager HR





# ALVA'S INSTITUTE OF ENGINEERING & TECHNOLOGY

(A Unit of Alva's Education Foundation ®,Moodbidri)
Affiliated to Visvesvaraya Technological University, Belagavi
Approved by AICTE, New Delhi & Recognised by Government of Karnataka
Accredited by NAAC with A+ Grade and NBA (CSE & ECE)

Date: 01-09-2023

#### CERTIFICATE

This is to certify that DARSHANNAIK bearing USN 4AL21BA026 is a bonafide student of Master of Business Administration course of the Institute in 2021-23, affiliated to Visvesvaraya Technological University, Belgaum. Project report on "A STUDY ON STRESS MANAGEMENT AND ITS EFFECT ON EMPLOYEE PERFORMANCE REFERENCE WITH DIVYA MANPOWER RESOURCES PRIVATE LIMITED HOSUR" is prepared by him under the guidance of Mr PRAJWAL B K ASSISTANT PROFESSOR PG Department of Business Administration in partial fulfillment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belgaum Karnataka.

Signature of Internal Guide

Mrs. Priya Sequeira

DEAN
Dept. of Business Administration
Alva's Institute of Engg. & Technology
MIJAR – 574 225

Signature of Principal

PRINCIPAL
Alva's Institute of Engg. & Technology,
Mijgr. MOODBIDRI - 574 225, D.K

#### DECLARATION

I DARSHANNAIK, hereby declare that the Project report entitled " A STUDY ON STRESS MANAGEMENT AND ITS EFFECT ON EMPLOYEE DIVYA **MANPOWER PERFORMANCE** REFERENCE WITH RESOURCES PRIVATE LIMITED." prepared by me under the guidance of Prajwal B K, faculty of M.B.A Department, Alva's institute of engineering and technology, Mijar and external assistance by Akbar Ali Khan, Asst. Manager HR of Divya Manpower resources PVT LTD.

I also declare that this Project work is towards the partial fulfilment of the university Regulations for the award of the degree of Master of Business Administration by Visvesvaraya Technological University, Belgaum.

I have undergone a summer project for a period of Six weeks. I further declare that this Project is based on the original study undertaken by me and has not been submitted for the award of any degree/diploma from any other University / Institution.

PLACE: - Mijan DATE: - 01/09/83

# ACKNOWLEDGEMENT

I am truly grateful to my external guide Akbar Ali Khan, Asst Manager HR in, Divya Manpower resources PVT LTD, and my internal project Guide, Prajwal B K, for their project guidance, encouragement, and opportunities provided.

I wish to thank all the respondents from the firms who spent their valuable time in discussing with me and giving valuable data by filling up the questionnaire.

I deem it a privilege to thank our Principal, Peter Fernandes, for having given me the opportunity to do the project, which has been a very valuable learning experience.

My sincere and heartfelt thanks to all my faculties at the Department of MBA, Alva's Institute of Engineering and Technology for their valuable support and guidance.

Last, but not least, I want to express my deep appreciation to my parents for their unstinted support

# **Table of content**

SL. No	Content	Page Number
	Executive summary	
Chapter-1	INTRODUCTION	
	Industry profile and company profile	1-5
	Vision and Mission Quality policy	5-7
	Product and Service Profile and Ownership pattern	7-13
	SWOT Analysis	13-14
	Financial statement	
Chapter-2	LITERATURE REVIEW	15-19
Chapter-3	RESEARCH DESIGN	
	Problem Statement	20
	Need for the study	20
	Objectives of the study	20
	Scope of the study	21
	Research methodology	21-22
	Hypothesis	22
	Statistical Technique	23-26
Chapter-4	ANALYSIS AND INTERPRETATION	27-46
Chapter-5	FINDINGS, SUGGESTIONS & CONCLUSION	
	Summary of findings	47
	Conclusion and suggestion	47-48
	Bibliography	
	Annexure	

# **List of Tables**

Table No.	Particulars	Page No.
Table 4.1	Table showing age categories.	19
Table 4.2	Table showing gender categories.	20
Table 4.3	Table showing age classification.	21
Table 4.4	Table showing nature of job.	22
Table 4.5	Table showing perception towards job satisfaction.	23
Table 4.6	Table showing stress level at work.	24
Table 4.7	Table showing symptoms of stress	25
Table 4.8	Table showing frequency of job stress.	26
Table 4.9	Table showing level of job stress.	27
Table 4.10	Table showing what employee feels about stress.	28
Table 4.11	Table showing about healthy work life balance.	29
Table 4.12	Table showing factors, which helps for work life balance.	30
Table 4.13	Table showing attempts for reducing stress level at work.	31
Table 4.14	Table showing dream position.	32
Table 4.15	Table showing coworker contribution for reducing stress level.	33
Table 4.16	Table showing colleague intervention in job stress.	34
Table 4.17	Table showing Department of work.	35
Table 4.18	Cross tabulation of Chi Square test.	36
Table 4.19	Chi Square test result table.	37
Table 4.20	Cross tabulation of Chi Square test.	38
Table 4.21	Chi Square test result table	38

# **List of Graph**

Graph No	Particulars	Page No
Graph 4.1	Graph showing age categories.	19
Graph 4.2	Graph showing gender categories.	20
Graph 4.3	Graph showing age classification.	21
Graph 4.4	Graph showing nature of job.	22
Graph 4.5	Graph showing perception towards job satisfaction.	23
Graph 4.6	Graph showing stress level at work.	24
Graph 4.7	Graph showing symptoms of stress	25
Graph 4.8	Graph showing frequency of job stress.	26
Graph 4.9	Graph showing level of job stress.	27
Graph 4.10	Graph showing what employee feels about stress.	28
Graph 4.11	Graph showing about healthy work life balance.	29
Graph 4.12	Graph showing factors, which helps for work life balance.	30
Graph 4.13	Graph showing attempts for reducing stress level at work.	31
Graph 4.14	Graph showing coworker contribution for reducing stress level.	32
Graph 4.15	Graph showing colleague intervention in job stress.	33
Graph 4.16	Graph showing Department of work.	34
Graph 4.17	Graph showing dream position.	35

### **EXECUTIVE SUMMARY**

The Project work "A STUDY ON STRESS MANAGEMENT AND ITS EFFECT ON EMPLOYEE PERFORMANCE REFERENCE WITH DIVYA MANPOWER RESOURCES PRIVATE LIMITED, Hosur, as required by the Alva's Institute of Engineering and Technology, PG Department of Business Administration, Visvesvaraya Technological University, Belagavi.

## Objectives of the Study:

- ➤ To assess the job nature and how it affects stress levels.
- ➤ To determine the connection between job satisfaction and stress levels.
- To evaluate the effects of work life balance on job stress

This report is divided in to five chapters. First chapter is about Introduction and History of Divya Manpower Resources Private Limited. Second Chapter shows Conceptual background and Literature review of the topic studied. Third chapter is about Research Design which contains statement of the problem, need for the study, objectives of the study, scope of the study, Research methodology, Hypotheses and limitations of the study. Fourth chapter is about Analysis and Interpretation of the data which is collected by the Loyalty Programmes benefits of the Questionnaire by using tables. Fifth chapter is about Findings, Conclusion and Suggestions based on the study. Then it contains Bibliography which is about the various websites used to collect the Literature Review and Secondary Data or the Project. Annexure contains the Questionnaire.