### **PROJECT REPORT ON**

"A STUDY ON EFFECTIVENESS OF EMPLOYEE ENGAGEMENT PRACTICES AND ITS IMPACT ON EMPLOYEE RETENTION WITH SPECIAL REFERENCE TO FIRST NEURO HOSPITAL"

**Submitted by** 

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**Submitted to** 



## **VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELAGAVI**

In partial fulfillment of the requirements for the award of the degree of

## **MASTER OF BUSINESS ADMINISTRATION**

Under the guidance of

**INTERNAL GUIDE** 

**EXTERNAL GUIDE** 

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2022-2023





Mangalore 29th May 2023

## TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. Eena Adeline Pinto M.B.A-H.R & Finance (Reg No: 4AL21BA030) student from Alvas Institute of Engineering & Technology, Mijar Moodbidri has successfully completed her project work on "A STUDY ON EFFECTIVENESS OF EMPLOYEE ENGAGEMENT PRACTICES AND IT'S IMPACT ON EMPLOYEE RETENTION WITH SPECIAL REFERENCE TO FIRST NEURO HOSPITAL".

During this period, we found her sincere, hardworking and having good behavior and moral character.

We wish her all success in her future endeavor.

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For First Neuro Hospital

Kenneth Prasad

Asst. Manager-Human Resources

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Date: 01-09-2023

## CERTIFICATE

This is to certify that EENA ADELINE PINTO bearing USN 4AL21BA030 is a bonafide student of Master of Business Administration course of the Institute in 2021-23, affiliated to Visvesvaraya Technological University, Belgaum. Project report on "A STUDY ON EFFECTIVENESS OF EMPLOYEE ENGAGEMENT PRACTICES AND IT'S IMPACT ON EMPLOYEE RETENTION WITH SPECIAL REFERENCE TO FIRST NEURO HOSPITAL" is prepared by her under the guidance of Mr. Johnson Fernandes, Assistant Professor PG Department of Business Administration in partial fulfillment of the requirements for the award of the degree of Master of Business Administration of Visvesvaraya Technological University, Belgaum Karnataka.

Signature of Internal Guide

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#### DECLARATION

I Eena Adeline pinto herby declare that the project report entitled "A Study of effectiveness of employee engagement practices and its impact on employee retention" with reference to First Neuro Hospital prepared by me under the guidance of Mr. Johnson Fernandes, Assistant professor of Alva's institute of engineering and technology and external assistance by Mr. Kennth prasad, Hr of First Neuro Hospital. I also declare that this project work is towards the partial fulfilment of university regulations for the award of degree of Master of Business Administration by Visvesvaraya Technological university, Belgaum. I have undergone a summer project for a period of six weeks. I further declare that this project is based on the original study undertaken by me and has not been submitted for the award of any degree/diploma from any other university/Institution.

Place: MIJAR
Date 2 09 2023

Signature of student

#### **ACKNOWLEDGEMENT**

I am glad to take this opportunity to thank all those who have supported me to carry on my project work.

I like to convey my deep sense of gratitude to my internal guide Mr. Johnson Fernandes, Assistant professor, PG department of business administration, having guided me on every aspects right from beginning of the project report.

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Thank you

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#### **EXECUTIVE SUMMARY**

The project report on "A STUDY ON EFFECTIVENESS OF EMPLOYEE ENGAGEMENT PRATICES AND ITS IMPACT ON EMPLOYEE RETENTION WITH REFERENCE TO "FIRST NEURO HOSPITAL" This project includes industry profile, company profile, Statement of the problem, Objectives of the study, Methodology, analysis and interpretation, findings, suggestion and conclusion.

In essence, effective employee engagement practices can help improve employee retention by creating a workplace where employees feel valued, supported, and motivated to contribute their best efforts.

This study gives the opportunities to identify employee's engagement practices and how to improve the relationship with employees, and look into factors that are affecting employee engagement practices and employee retention.

This report is divided into five chapters. First chapter is about introduction, industry profile and company profile in which internship was done. Second chapter shows conceptual background and literature review of the topic studied. Third chapter is about research design which contains statement of the problem, need for the study, objectives, scope of the study, research methodology, hypothesis and limitations of the study. Fourth chapter is about analysis and interpretation of the data which is collected by the people through the questionnaire by using tables and graphs. Fifth chapter is about findings, conclusion and suggestions based on the study.

To collect the data for the study, primary data is gathered through circulating questionnaire to 100 random first neuro hospital employees and secondary data is collected through company websites and internet and books.

Then it contains bibliography which is about the various sources studied.